

TECHNICAL BULLETIN
K251NAS2
17 NOV 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

Changes are highlighted in gray

SECTION: 501-05

Service Action: Parcel Shelf 'Creak' Noise When Closing Luggage Compartment Lid

AFFECTED VEHICLE RANGE:

F-TYPE (X152)

Model Year: 2015 **Body style:** Coupe
VIN: K09831-K15674

MARKETS:

NAS

CONDITION SUMMARY:

Situation: An issue has been identified on a limited number of 2015 model year F-TYPE (X152) vehicles (Coupe only) where the parcel shelf cords may exhibit a 'creak' noise when closing the luggage compartment lid.

Action: Retailers are required to **HOLD** only affected vehicles that are within your control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:



NOTE: *PEOX AC612/21 grease to be sourced from the Squeaks & Rattle kit; refer to Technical Bulletin JTB00231NAS and Service Bulletin 1-248NAS for more information and how to replenish the items in the Squeaks & Rattles Kit when necessary.

DESCRIPTION	*PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PART
Grease	PEOX AC612/21	-	100

SPECIAL TOOLS:

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY:



NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIX to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K251**' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 September 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.


PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
K251	B	Lubricate both parcel shelf cord tailgate studs	10.10.99	0.20	-	-
K251	C	Lubricate both parcel shelf cord tailgate	10.10.99	0.20	-	-

	studs Drive in/drive out	10.10.10	0.10	-	-
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Normal Warranty policies and procedures apply

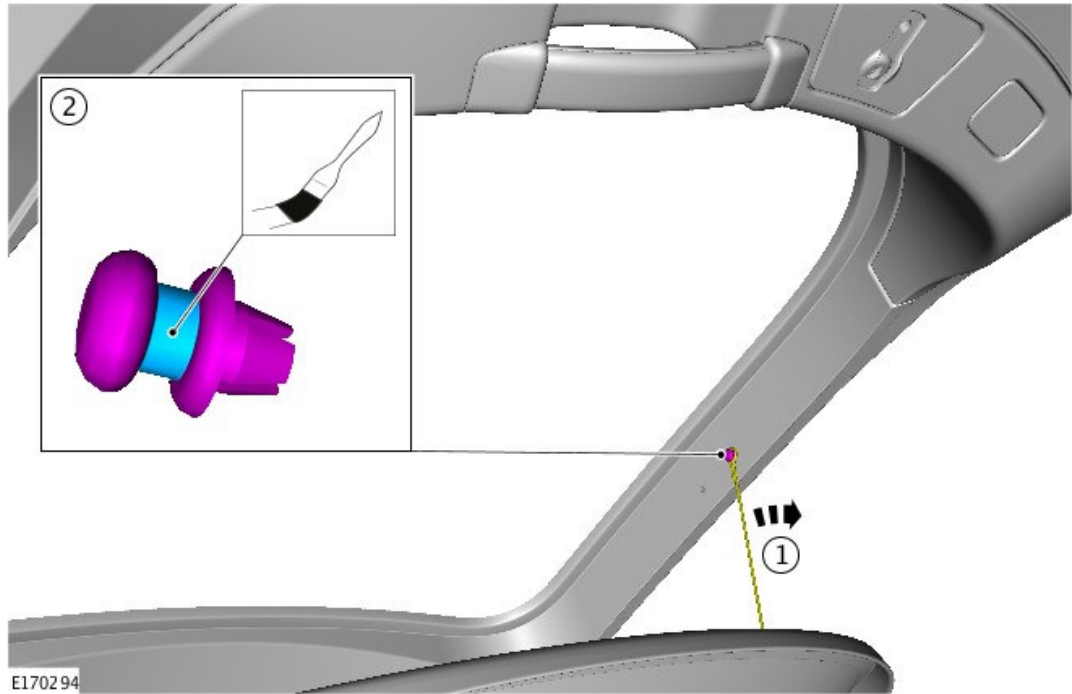
SERVICE INSTRUCTION:

1. Open the luggage compartment lid.

2.  **NOTE:**
Right-hand
side shown;
left-hand side
similar.

Lubricate the
right-hand parcel
shelf cord
luggage
compartment lid
stud.

- Release the right-hand parcel shelf cord from the luggage compartment lid stud.
- Using PEOX AC612/21 grease (from the Squeaks & Rattles Kit; refer to Technical Bulletin JTB00231NAS) and a soft brush, apply a liberal amount of grease around the entire running face of the parcel shelf cord luggage compartment stud.



3. Repeat step 2 to the left-hand parcel shelf cord luggage compartment stud.

4. Close and open the luggage compartment lid three (3) times, ensuring no 'creak' noise is evident.

5. Close the luggage compartment lid.