

Technical Service Bulletin



37 Jerky accelerator response in reverse gear

37 14 24 2037127/1 May 1, 2014.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2012-2014	All	0AW Transmission
A5 Cabriolet	2012-2014	All	0AW Transmission
A6	2012-2014	All	0AW Transmission

Condition

A jerky accelerator response is felt when the vehicle is pulled away from a stop in reverse.

Technical Background

Incorrect calibration of clutch program.

Production Solution

New software in the transmission control module (TCM), J217 (address word 02) addressed the condition.

Service

SVM Update Instructions

1. Follow all instructions in the TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the TCM (J217) using the SVM action code as listed in the table below if necessary.
3. Using Guided Functions, perform a clutch adaptation in the TCM.

Model	Transmission	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
A4, A5 Cabriolet	0AW	8K9927155	<0003	8K9927155	0003	02A067
A6	0AW	4G2927155	<0003	4G2927155	0003	02A067
A6	0AW	4G1927155G	<0003	4G2927155	0003	02A067

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3730		
Damage Code:	0039		
Labor Operations:	TCM software update	3730 2599	40 TU
	Clutch adaptation	3735 0599	30 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2037127/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732 *00 Software Version Management (SVM), operating instructions*.

All parts and service references provided in this TSB (2037127) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.