Reference	SSM71859
Models	LR2 / L359 LR3 / L319 LR4 / L319 Range Rover / L322 Range Rover / L405 Range Rover Evoque / L538 Range Rover Sport / L320 Range Rover Sport / L494
Title	Seat Cover Replacement & Smoothing
Category	Body
Last modified	06-Nov-2014 00:00:00
Symptom	101000 Seating
Attachments	

Content

Issue

Customers / Dealers may report a concern with the condition of Seat Covers

Cause

Lack of Understand of Leather as a Natural product and the conditions it may cause.

Action

New section within TOPIx 501-10 - Seating - Description & Operation - Seat Cover Inspection This contains information & Visual Aids in helping to identify genuine seat cover Issues.

Also within TOPIx 501-10 - Seating - General Procedures is a section including a video demonstrating the Leather Finessing Process, this details how to improve all natural leather characteristics.

Ratings:

Technicians - Please score the SSM and provide feedback if you scored it 1 - 3 stars.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.