

HDD Navigation Gracenote Database Update Process (EMV-N)

Service Category Audio/Visual/Telematics

Section Navigation/Multi Info Display

Market USA

 Lexus Supports ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2013	CT200H	
2013 – 2014	ES300H, ES350, GS350, GS450H, IS F, IS250C, IS350C, LS460, LS600H	
2013	IS250, IS350	
2013 – 2015	LX570, RX350, RX450H	

SUPERSESSON NOTICE

The information contained in this bulletin supersedes SB No. L-SB-0002-13.

- Applicability has been updated to include 2015 model year LX 570, RX 350, and RX 450h vehicles.
- The entire bulletin has been updated.

Service Bulletin No. L-SB-0002-13 is Obsolete and any printed versions should be discarded. Be sure to review the entire content of this bulletin before proceeding.

Introduction

Lexus models equipped with the HDD Navigation (EMV-N) System will periodically require an update to the Gracenote® Database. Gracenote® includes detailed information for songs (e.g., Genre, Artist, Song Title, Album Name, etc.). The Gracenote® update will be included on the Map Update SST. A Gracenote® update must be performed before a Navigation Map Update. A Navigation Map Update is not required to complete the Gracenote® update. Use the process described in this bulletin to perform the update.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
N/A	Not Applicable to Warranty	–	–	–	–

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Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
USB Drive Navigation Map Update - Denso*	LEXD-HDD07-14	1

* Essential SST.

NOTE

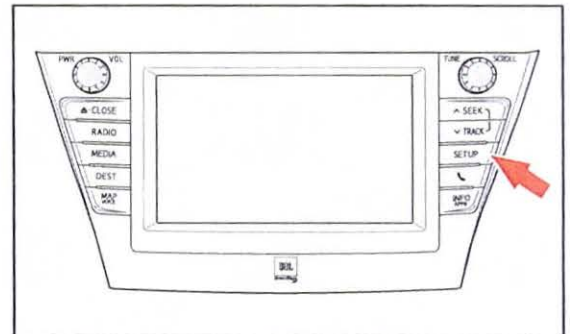
Additional SSTs may be ordered by calling 1-800-933-8335.

Repair Procedure

1. Press the "ENGINE START STOP" switch two times to cycle the ignition to the ON mode (Engine/Hybrid system OFF).
2. Insert the USB Drive SST into the USB port of the vehicle (usually located under the navigation head unit, center console/armrest, or glove box).
3. Note the head unit style to determine how to get to the Map Data screen.

- A. Press the *SETUP* button on the navigation head unit.

Figure 1.



- B. Press *Menu* on the Remote Touch Pad, then select *Setup*.

Figure 2.



HDD Navigation Gracenote Database Update Process (EMV-N)

Repair Procedure (Continued)

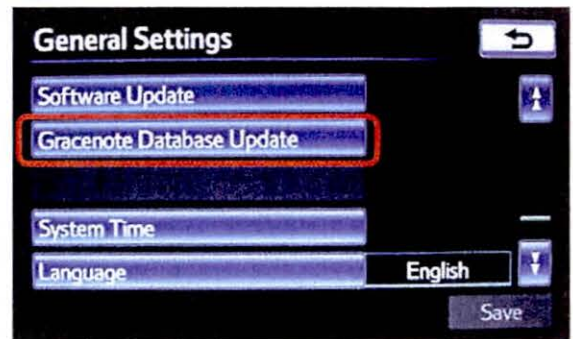
4. Select *General* on the navigation screen.

Figure 3.



5. Press the down arrow and then select *Gracenote Database Update*.

Figure 4.



6. Select *Update*.

Figure 5.

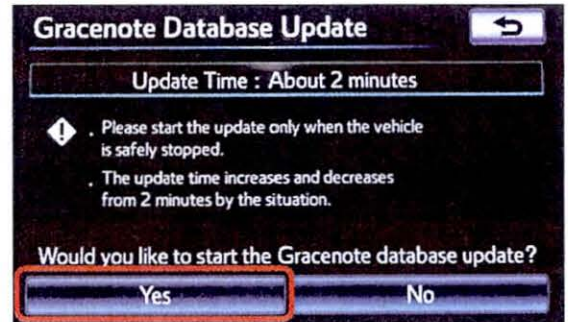


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Repair Procedure (Continued)

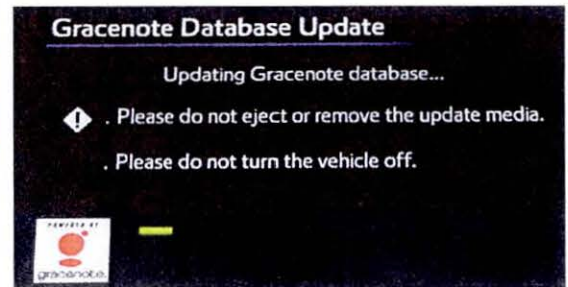
7. Select Yes.

Figure 6.



8. Gracenote Database Update will begin automatically.

Figure 7.

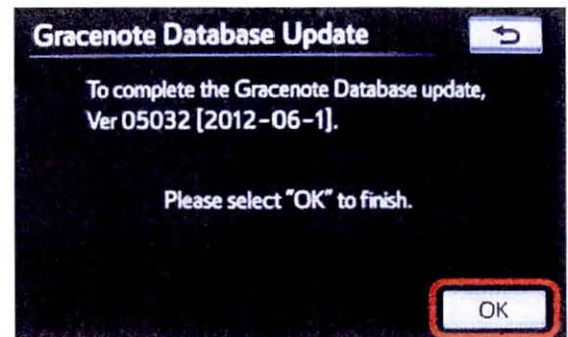


NOTE

This process will take about 2 minutes.

9. The head unit will display the NEW Gracenote® version upon completion.

Figure 8.



The head unit is now ready for a Navigation Map Update (if desired).