# TECHNICAL BULLETIN LTB00618NAS1 06 JAN 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

# <u>SECTION: 303-01</u>

'Click' / 'Rattle' Noise From Engine Compartment When Driving

# **AFFECTED VEHICLE RANGE:**

Range Rover Sport (LW)

Model Year: 2014 Engine: V8 S/C 5.0L Petrol

**VIN:** EA300000-EA308249

Range Rover (LG)

 Model Year:
 2013-2014
 Engine:
 V8 5.0L Petrol

 VIN:
 DA001204-EA133481
 V8 S/C 5.0L Petrol

### **MARKETS:**

NAS

## **CONDITION SUMMARY:**



**Situation:** Dependant on road conditions, vehicle speed, and driving style, a 'click' / 'rattle' noise may be heard from the engine compartment under the following conditions:

A. A 'click' noise during sharp acceleration or braking at a variety of vehicle temperatures and ambient conditions; may also occur during sharp turns left or right at speeds of 5-15 mph (10-25Kph).

B. A 'rattle' noise when driving over an irregular road surface (cobble stone, bricks, etc. [see Steps 1 and 2 illustrations]) until the road surface changes.

The sound may also be described as a light vibration and can occur at any temperature or ambient condition.



NOTE: Refer to Technical Bulletin LTB00557NAS and LTB00573NAS for further assistance in diagnosing noise from front suspension.

Cause: This may be caused by the engine mounts.

Action: Should a customer express this concern, follow the Service Instruction outlined below.

#### <u>PARTS:</u>

LR033201Bolt - Engine mount (M8x60mm)Quantity: 8LR054850Mount - EngineQuantity: 2QYG500090Bolt - Steering coupling (M8x30mm)Quantity: 1TYG500141Bolt - Front driveshaft (M8x48mm)Quantity: 6

### **TOOLS:**

Refer to Workshop Manual for any required special tools.

### **WARRANTY:**

NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Engine mounting - Set - Renew - Range Rover Sport 5.0L SC	12.45.20	3.8	42	LR051515
Engine mounting - Set - Renew - Range Rover 5.0L NA	12.45.20	3.7	42	LR051515
Engine mounting - Set - Renew - Range Rover 5.0L SC	12.45.20	3.9	42	LR051515

NOTE: Normal Warranty policies and procedures apply.

# **SERVICE INSTRUCTION:**

1. Typical road surface that can generat the 'rattle' sound.



2. Typical road surface that can generate the 'rattle' sound.



**3.** Install new left and right engine mountings, (see TOPIx Workshop Manual, Section 303-01).