Reference	SSM72089
Models	Range Rover / L405
Title	L405 Long Wheel Base Range Rover Rear Door Blind Inoperable
Category	Body
Last modified	28-Nov-2014 00:00:00
Symptom	107000 Interior Trim
Attachments	

Content

Issue
L405 Range Rover (Long Wheel Base) Customers may report that Rear Door Window Blind is inoperable, or that it bounces back either from the top of the window or halfway through travel. Technicians may also be Initialising the Window Blind at PDI.

Cause
Incorrect initialization parameters, PDI Manual incorrect

Action
Firstly there is no need to initialise the Window Blind at PDI, this would have been done at the factory even if the Power Supply is disconnected the Window Blind should not lose its Initialisation. PDI Manual has been updated.
Should the window Blind fail in Service, Firstly please ensure that both the Rear Door Glass initialization and Sun Blind initialization processes have been conducted as per below;

Perform both initialization procedures with the engine running

To initialise the Rear Door Glass;
Press the switch down to lower the glass into the door
Wait for the glass to reach the bottom of its travel
Once the glass is fully lowered, press the switch down again and hold for two seconds
Then, pull the switch up and hold it
Once the glass reaches the top of its travel and stops moving, release the switch
Pull the switch up again and hold for two seconds
Check for one shot operation of the window

To initialise the Rear Door Window Blind;
Pull the switch up and ensure the blind moves upwards, even if it is only a few mm
After the blind has started / stopped moving, press the switch down and hold it
Keep holding the switch for 15 seconds after the blind stops moving
Release the switch, then press the switch down again and hold
Keep holding the switch until the blind has sunk into the door and stops moving
Pull the switch up and hold
Keep holding until the blind reaches the top of its travel and stops moving
Check for one shot operation of the Window Blind

Should the Rear Door Window Blind be inoperable after the initialisation has been carried out then please submit an EPQR detailing diagnosis in advance of further work, as additional support may be given.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.
3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.
5 = Excellent – All required information provided to resolve the customer concern.