## Pierce Manufacturing Inc.

AN OSHKOSH CORPORATION COMPANY • ISO 9001:2000 CERTIFIED

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August 15, 2014

## Pierce Dealer

Field Update Notice # 74B253 Hercules CAFS Hydraulic Hose

Pierce has determined some vehicles built with the Hercules CAFS may have had an incorrect hydraulic hose installed.

## <u>Issue:</u>

Vehicles may have shipped with a hose rated less than 2000 psi in a location which should have a 5000 psi rated hose. The hose could burst, causing hydraulic fluid to be expelled under high pressure. Units affected by this campaign were built at the Pierce Mfg Florida Division between April 2013 and July 2014.

- Dealer is to inspect the hose from the pump to the motor to determine whether the correct PSI rated hose is installed (see attached diagram)
- If the hose is incorrect, the dealer will measure the hose and email length to campaigns@piercemfg.com
- Pierce will supply a new hydraulic hose for dealer to install
- Pierce will pay 0.5 hour to inspect and measure hose
- Pierce will pay 1.5 hours to replace hose if needed
- Pierce will pay 2.0 hours travel if replacement is not required, 4.0 hours if replacement is required

Dealers will submit one warranty claim to Pierce once inspection and replacement (if required) is completed.

A list of trucks in your area can be found at <a href="https://www.pierceparts.com">www.pierceparts.com</a>. If you have any questions or concerns about this remedy, contact Pierce Customer Service at 1-888-974-3723.

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