

2600 AMERICAN DRIVE
POST OFFICE BOX 2017
APPLETON, WISCONSIN 54912-2017
920-832-3000 • FAX 920-832-3208
www.piercemfg.com



September 3, 2014

Pierce Dealer

**Field Update Notice # 74B254
75' HAL Slide Pad Torque**

Pierce has identified that certain 75' Heavy Duty Aluminum Ladders (HAL) have had the slide pads replaced between the base section and mid-section.

Issue:

The torque value stated in the service manual for the 75' HAL is incorrect. Following these directions for slide pad replacement will cause the slide pad holder to be torqued at a value which could lead to fatigue and failure of the holder and mounting hardware.

Pierce will send new slide pad holders and hardware to each dealer for the jobs affected. The slide pads can be reused.

- Parts will ship by September 30, 2014
- 4 hours labor per truck is allowed for this repair
- 2 hours travel allowed
- A campaign claim must be submitted to Pierce upon completion of the repair

A list of trucks in your area can be found at www.pierceparts.com. You have received this letter because there are jobs affected in your territory. If you have any questions or concerns about this remedy, contact Pierce Customer Service at 1-888-974-3723.

Jim Carney
Pierce Campaign Coordinator
Phone: 888-974-3723
Fax: 920-832-3260
Email: jcarney@piercemfg.com