Pierce Manufacturing Inc.

AN OSHKOSH CORPORATION COMPANY • ISO 9001:2000 CERTIFIED

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Pierce Dealer

Field Update Notice # 74B252
FRC Firmware Update

Pierce has been notified by Fire Research Corporation (FRC) that certain pressure governor models require a firmware update (no parts, programming only).

Issue:

If the governor/throttle control knob is rotated clockwise to increase the setting with power provided but with no interlock signal provided (Throttle Ready LED is off) the product will not respond. However, if power is not cycled off and the interlock signal is then provided the governor/throttle will respond to the previous rotation of the knob. This will cause a pressure or RPM command to be displayed in the Message Display and the engine RPM to immediately increase to achieve said setting. This can result in an unexpected pressure surge with the possibility of damage to the equipment, damage to other property, or personal injury.

The following model numbers are affected:

PumpBoss Pressure Governor, models PBA200, PBA300 and PBA400 with firmware revision 400.04 through 400.10. The effected firmware revisions were used in manufacturing between January 28, 2013 and July 24, 2014.

InControl Pressure Governor, model TGA400 with firmware revision 400.04 through 400.10. The effected firmware revisions were used in manufacturing between January 28, 2013 and July 24, 2014.

ThrottleXcel, model ELA200 with firmware revision 400.04 through 400.10. The effected firmware revisions were used in manufacturing between December 6, 2013 and July 24, 2014.

FRC has will be contacting the customers directly to facilitate the firmware update. There is nothing to be done by the Pierce dealers and no claims are to be submitted to Pierce.

A list of trucks in your area can be found at www.pierceparts.com. If you have any questions or concerns about this remedy, contact Pierce Customer Service at 1-888-974-3723.

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