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Pierce Dealer

**Field Update Notice # 74B250
Class 1 Supernode II Update**

Pierce has been notified by Class 1 that the Supernode II used in trucks for the BLM require a firmware update (no parts, programming only).

A potential for unintended behavior of Supernode II outputs exists when the below list of conditions apply. These conditions must happen simultaneously in order for this condition to occur.

- There is an active system fault. Active system faults are identified as follows:
 - There is an unidentified device residing on the ES-Key network. (Unidentified devices are defined as any device that is on the network but not configured in the ES-Key database). Examples of these devices could be analog input modules or ITL tank level gages.
 - Standard ES-Key System faults such as modules off line, output over current and CAN bus related faults.
- The system voltage drops to 10.79 VDC or below (as seen by the Supernode II's main logic power pins 10 and 20 of the SNII's 40 circuit connector).

Class 1 will be contacting Pierce dealers closest to each truck location by xx/xx/14 to facilitate the firmware update.

- Software for the firmware upgrade will be obtained from the Class 1 website
- No parts required

Dealers will work directly with Class 1 for reimbursement. Class 1 will notify Pierce when a truck can be removed from the campaign list.

If you have any questions or concerns about this remedy, contact Pierce Customer Service at 1-888-974-3723.

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