

FINAL – V42 Fuel Gauge Second Notification - P5318

FOLLOW-UP OWNER NOTIFICATION

Dear Nissan Quest Owner:

Nissan is committed to providing the highest levels of product safety, quality and customer satisfaction. With that in mind, we want to bring to your attention important information about the fuel gauge in your Nissan Quest.

REASON FOR CAMPAIGN

Nissan previously informed you that on certain affected Quest vehicles, the fuel gauge may malfunction and display an inaccurate fuel level reading. More specifically, the fuel gauge may show higher than the actual amount of fuel remaining in the gas tank. This can cause the vehicle to run out of fuel unexpectedly. At this time, your Nissan dealer is ready to remedy this issue at no cost to you.

WHAT NISSAN WILL DO

Your Nissan dealer will install a special kit to help improve fuel gauge accuracy at no cost to you. This service should take about one hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

WHAT YOU SHOULD DO

Please contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have this important service performed. Please bring this notice with you when you keep your service appointment. Until your service appointment, **please continue to maintain the fuel level in your vehicle so that the fuel gauge reads above the one-half position. This will help minimize the possibility of your vehicle running out of fuel unexpectedly.**

If you have questions or concerns regarding this notice, please contact the National Consumer Affairs Department. National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Thank you for your cooperation. Nissan is committed to a high level of customer safety, service and satisfaction and we are indeed sorry for any inconvenience this may cause you.