



Innovation that excites

NISSAN BULLETIN

2015 Nissan Altima Low Refrigerant Dealer Service Action

Reference: PC329
Date: November 25, 2014

Attention: Dealer Principal, Sales, Service & Parts Managers

*******Dealer Announcement*******

Nissan is conducting a dealer inventory service action to correct the amount of refrigerant in the air conditioning system on **787** specific 2015 Altima vehicles identified in SERVICE COMM. These vehicles are either currently in dealer inventory or assigned and in transit to the dealer.

Nissan asks dealers with affected vehicles to evacuate and recharge the A/C system to factory specifications. Please refer to the electronic service manual, if needed.

Dealers are strongly requested to perform this Service Action on the affected vehicles in their inventory before retailing to help ensure customer satisfaction.

- Once the vehicle has been inspected, the vehicle can be released for sale. The service department should file a warranty claim for this repair in a timely manner so it can be closed on SERVICE COMM.

******* Claims Information *******

Submit a Campaign (CM) line code using the following claims Coding:

CAMPAIGN ("CM") I.D.	DESCRIPTION	OP CODE	FRT
PC329	HVAC System Vacuum and Refill	PC3290	0.6 hrs.

EXPENSE CODE	DESCRIPTION	QTY (MAX)	EXPENSE CODE REQUIRED
010	R134A REFRIGERANT	\$3.00 (MAX)	Required

******* Vehicle Identification – Dealer Inventory *******

A total of **787** 2015 Altima vehicles **are** subject to this dealer inventory service action with **716** currently in dealer inventory. Affected vehicles can be identified through the following two methods:

- SERVICE COMM** – Beginning November 25th, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PC329** - to determine if a vehicle is subject to this dealer inventory service action.
- VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and Dealer Code.

******* Dealer Responsibility *******

It is the dealer's responsibility to check SERVICE COMM -**I.D. PC329** - for the status on each affected vehicle currently in inventory. Nissan requests dealers to perform this repair on vehicles in inventory prior to being retailed to ensure customer satisfaction.

******* Repair Instructions *******

This announcement will be available on ASIST, NNAnet.com, and the Dealer360 (Recalls & Service Campaigns Community forum).

- ASIST – Go to "Tech Support Info" on the left column of the ASIST opening page. Under "Tech Support Info", select "Inventory Vehicle Actions". A new window will open where you may access this information.
- NNAnet.com –This announcement can be found on NNAnet.com under My Documents in the following categories:
 - Parts>Campaigns>
 - Sales>Campaigns>
 - Service>Campaigns>

Thank you for your prompt attention to this matter and we apologize for the inconvenience.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION