



SERVICE BULLETIN

Classification: EL14-033	Reference: NTB14-106	Date: November 19, 2014
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2013-2014 FRONTIER, XTERRA; INTERMITTENT LOSS OF XM AUDIO RECEPTION AND ALBUM INFORMATION

APPLIED VEHICLES: 2013 – 2014 Frontier (D40)
Built before 5N1AN0NW(*)FN 650002 / Aug 6, 2014
2013 – 2014 Xterra (N50)
Built before 1N6AD0FV(*)FN 700004 / Aug 6, 2014

IF YOU CONFIRM

While listening to XM audio the sound output will briefly stop

And

- The artist and title information will go blank for 3-5 seconds

And then

- Sound and artist and title information come back at the same time.

ACTION

If the Satellite Feeder cable/satellite antenna connectors are:

- **Brown** as shown in Figure 1 on page 2, replace the XM antenna and satellite feeder cable with the parts from the Parts Information table.
 - Refer to the Electronic Service Manual (ESM) section **AV – Audio, Visual & Navigation System** for the procedure to replace the XM antenna and satellite feeder cable.

NOTE: The XM antenna and satellite feeder cable can only be replaced as a set.
- **Green** as shown in Figure 2 on page 2 the parts have already been replaced with the High Gain antenna and satellite feeder cable; this bulletin does not apply.
 - Refer to the ESM section **AV – Audio, Visual & Navigation System** for further diagnostics.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

Figure 1 and Figure 2 show how to identify the new and old style antenna Feeder Cable.

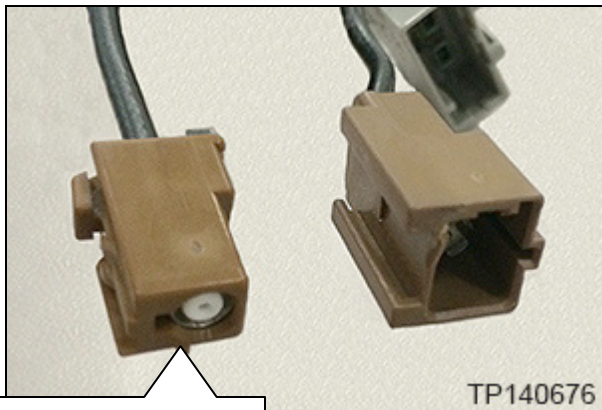


Figure 1

Old style antenna identified by brown connectors

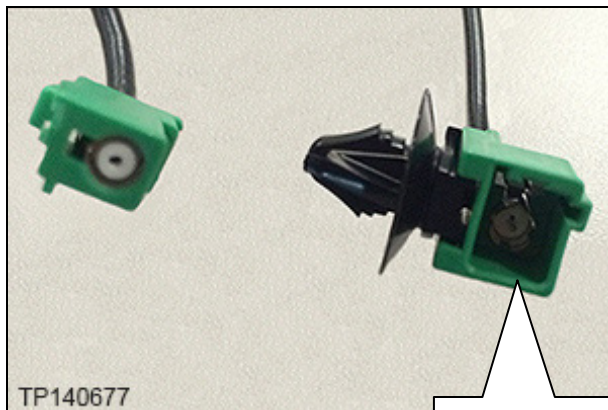


Figure 2

New style antenna identified by green connectors

PARTS INFORMATION

DESCRIPTION	PART #	QUANTITY
XM SATELLITE ANTENNA	28208-9BL0A*	1
FEEDER CABLE	28243-9BL0A*	1

* The Antenna and Feeder Cable listed above must be used as a set.

CLAIMS INFORMATION

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace Satellite Antenna And Feeder Cable	28243-9BL0A	RN39AA	ZE	32	(1)

