



Innovation  
that excites

# NISSAN BULLETIN

## 2014 Rogue Owner's Manual Correction Voluntary Service Campaign

Reference: MAILV  
Date: November 14, 2014

Attention: Dealer Principal, Sales, Service & Parts Managers

**\*\*\*\*\* Dealer Announcement\*\*\*\*\***

***Nissan is conducting a Voluntary Service Campaign on approximately 57,189 Model Year 2014 Nissan ROGUE vehicles in the U.S. and Canada to provide an Owner's Manual supplement booklet to customers which revises or adds information to the 2014 Nissan Rogue Owner's Manual. Nissan customers will be sent the Owner's Manual supplement booklet with updated instructions beginning in November 2014.***

**This is not a safety issue and no stop sale action is required.**

### **IMPORTANT**

**For 2014 Rogue vehicles in dealer inventory that are affected by this campaign, Nissan requests dealers place the Owner's Manual Supplement Booklet with the Owner's Manual in vehicles prior to retailing the vehicle to ensure customer satisfaction.**

**\*\*\*\*\* Additional Information \*\*\*\*\***

More Specifically the information contained within this supplement revises or adds the following information in the 2014 NISSAN Rogue Owner's Manual:

In Section 2

- WARNING LIGHTS in the "Instruments and controls" section on page 2-12 is supplemented by page 1 of this booklet.
- INDICATOR LIGHTS in the "Instruments and controls" section on page 2-12 is supplemented by page 1 of this booklet.
- HILL DESCENT CONTROL (HDC) SWITCH (if so equipped) in the "Instruments and controls" section on page 2-41 is supplemented by page 2 of this booklet.
- GLOVE BOX in the "Pre-driving checks and adjustments" section, page 2-47 of the Owner's Manual for your 2014 Rogue describes the feature of locking and unlocking the glove box. The description of this operation is an error. This operation is not an available feature of the Model Year 2014 Rogue.

In Section 3

- OPENING WINDOWS in the "Pre-driving checks and adjustments" section, page 3-5 of the Owner's Manual for your 2014 Rogue describes the feature of opening the front power windows by pressing and holding the UNLOCK button on the intelligent key fob. The description of this operation is an error. This operation is not an available feature of the Model Year 2014 Rogue.

In Section 4

- HOW TO SWITCH THE DISPLAY in the "Monitor, climate and adjustments" section is supplemented by page 5, and 6 of this booklet.

In Section 5

- DRIVING SAFETY PRECAUTIONS in the "Starting and driving" section on pages 5-8 through 5-10 are supplemented by page 3 and 4 of this booklet.
- ALL-WHEEL DRIVE (AWD) (if so equipped) in the "Starting and driving" section on pages 5-37 and 5-38 are supplemented by page 6 and 7 of this booklet.

- HILL DESCENT CONTROL (HDC) SYSTEM (if so equipped) in the “Starting and driving” section on page 5-48 and 5-49 are supplemented by page 8 and 9 of this booklet.

**\*\*\*\*\* Vehicle Identification \*\*\*\*\***

A VIN list of MY 2014 Nissan ROGUE vehicles in dealer inventory subject to this voluntary service campaign is included with this announcement.

**\*\*\*\*\* Owner Notification \*\*\*\*\***

Nissan will begin notifying owners in November.

**FAQ**

**Q. What model year vehicles are involved?**

A. MY 2014 Nissan Rogue vehicles. MY14 Rogue Select vehicles are not included in this campaign.

**Q. What is the reason for this Service Campaign?**

A. Nissan is conducting a Voluntary Service Campaign on approximately 57,189 Model Year 2014 Nissan ROGUE vehicles in the U.S. and Canada to provide an Owner’s Manual supplement booklet to customers which revises or adds information to the 2014 Nissan Rogue Owner’s Manual.

**Q. Is this a safety recall?**

A. No.

**Q. When will vehicle owners be notified?**

A. We plan to begin sending the supplement booklets to vehicle owners in November.

**Q. What will be the service department action?**

A. Nissan requests dealers place the Owner’s Manual Supplement Booklet with the Owner’s Manual in any new 2014 Nissan ROGUE vehicles in inventory affected by this campaign before retailing.

**Q. How do I identify an affected vehicle in SERVICE COMM?**

A. This service campaign will not be active in SERVICE COMM. An official letter and Owner’s Manual Supplement booklet are being sent to all affected dealers and owners. The letters are VIN specific to assist dealers in identifying affected vehicles. Dealers may also use the VIN list that accompanies this announcement.

**Q. Are you experiencing this issue on any other Nissan (or Infiniti) models?**

A. No, this does not affect any other Nissan (or Infiniti) models.