

2014-2015 NV200 Parking Brake Control Lever  
Dealer Service Action

Reference: PM461  
Date: October 8, 2014



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Attention: Dealer Principal, Sales, Service & Parts Managers

\*\*\*\*\*Dealer Announcement\*\*\*\*\*

Nissan is conducting a dealer inventory service action to inspect the parking brake control lever, and if necessary, replace the parking brake assembly on 254 specific 2014-15 NV200 vehicles identified in SERVICE COMM.

Dealers are strongly requested to perform this Service Action on the affected vehicles in their inventory before retailing to help ensure customer satisfaction.

**PLEASE FOLLOW THE ATTACHED REPAIR INSTRUCTIONS:**

- Once the vehicle has been inspected, the vehicle can be released for sale. The service department should file a warranty claim for this repair in a timely manner so it can be closed on SERVICE COMM.

\*\*\*\*\*Parts Information\*\*\*\*\*

Most vehicles will require inspection only. It is expected that only a small number of vehicles will require parking brake assembly replacement. If replacement parts are required, use the parts order form accompanying this announcement.

\*\*\*\*\* Vehicle Identification – Dealer Inventory \*\*\*\*\*

This Dealer Service Action affects approximately **254** Nissan MY14-15 NV200 vehicles, which are currently in dealer inventory or in-transit.

**2014-15 NV200** vehicles subject to this Dealer Service Action can be identified through two methods:

- **SERVICE COMM** – Beginning October 8th, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PM461**- to determine if a vehicle is subject to this Dealer Service Action.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and Dealer Code.

\*\*\*\*\* Dealer Responsibility \*\*\*\*\*

It is the dealer's responsibility to check SERVICE COMM - **I.D. PM461** for the status on each 2014-15 NV200 vehicle which is currently in inventory. Nissan requests dealers to perform this inspection on vehicles in inventory prior to being retailed to ensure customer satisfaction.

**\*\*\*\*\* Inspection Procedure \*\*\*\*\***

This inspection procedure included in this announcement will be available on ASIST, NNAnet.com, and the Dealer360 (Recalls & Service Campaigns Community forum).

- ASIST – Go to “Tech Support Info” on the left column of the ASIST opening page. Under “Tech Support Info”, select “Inventory Vehicle Actions”. A new window will open where you may access the technical procedures.
- NNAnet.com –This procedure can be found on NNAnet.com under My Documents in the following categories:
  - Parts>Campaigns>
  - Sales>Campaigns>
  - Service>Campaigns>

**Thank you for your prompt attention to this matter and we apologize for the inconvenience.**

**NISSAN NORTH AMERICA, INC.**  
Aftersales DIVISION

## PM461 - NV200 (M20) Parking Brake Control Lever SERVICE PROCEDURE

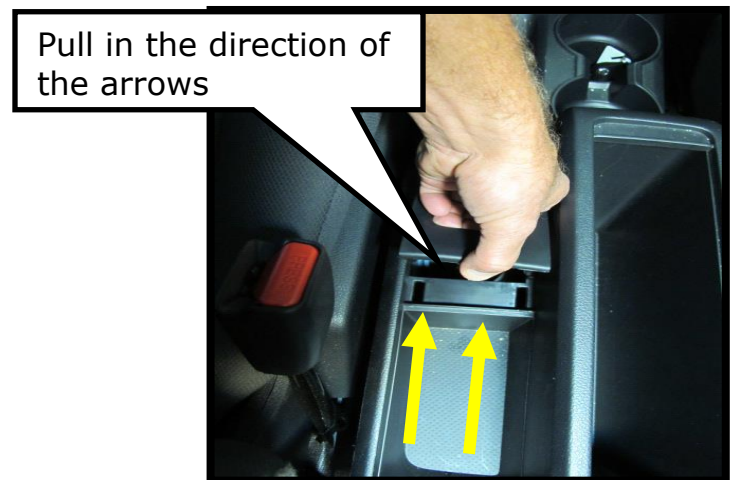
1. Park the vehicle in a safe working area, and the turn ignition off.
2. Open Left Front (Driver's) Door.
3. Located Parking Brake Finisher, Figure 1.



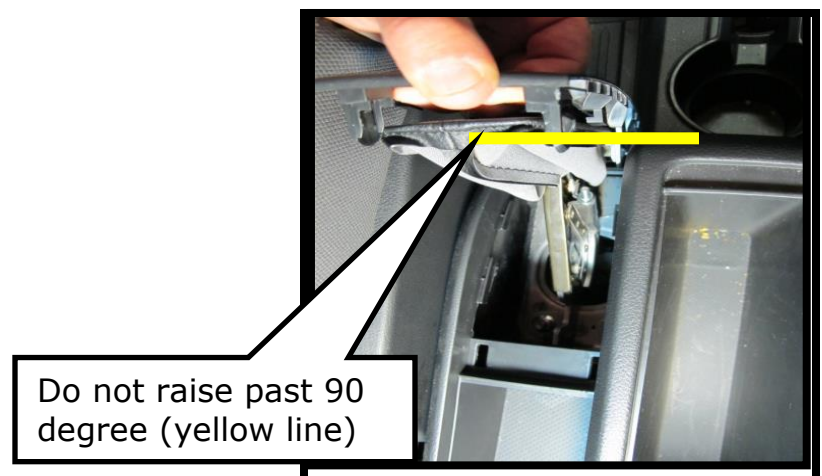
**Figure 1**

4. Lift up on parking brake finisher to expose parking brake control, Figures 2 and 3.

- To prevent damage to the Parking Brake Finisher do not pull finisher past 90 degrees



**Figure 2**



**Figure 3**

5. Locate lower radius on the Parking Brake Control, as shown in Figure 4.

6. Inspect the lower radius of the control arm for stamping cracks, See Figures 5 and 6.

- If there is **NOT** a stamping crack then reassemble the vehicle, Submit Warranty Claim using PM4610 (See claim info), and release the vehicle.
- If there **IS** a stamping crack (**obvious gap**) along the dotted line shown in Figure 5 below, then proceed to next step.

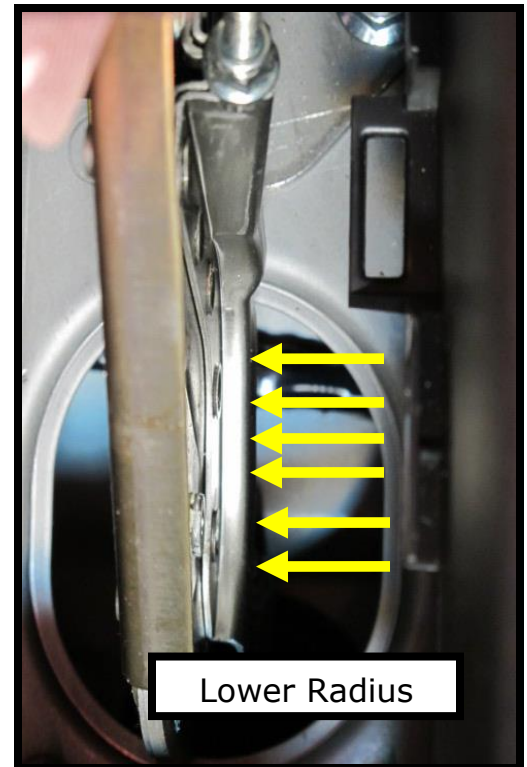


Figure 4

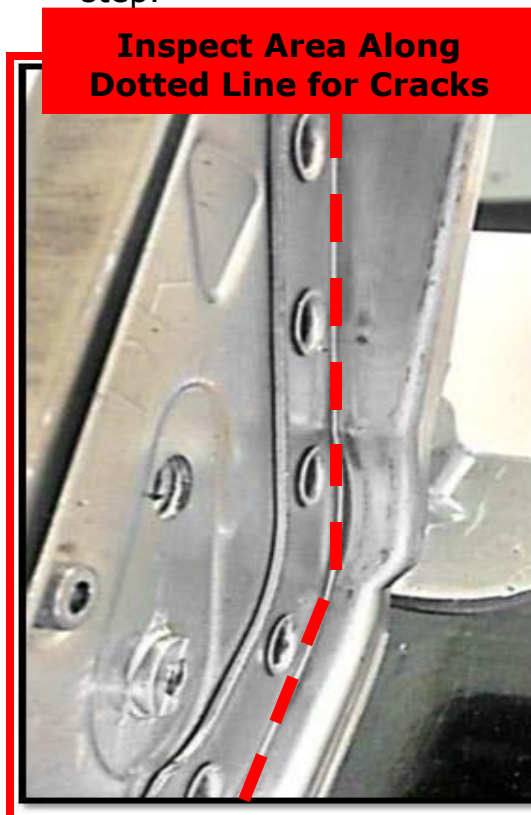


Figure 5



Figure 6

7. Replace Parking Brake Control per Electronic Service Manual (ESM) – Section PB-Parking Brake System.

- Submit warranty claim using PM4611 (See claim info).
- Release the vehicle.

**PARTS INFORMATION:**

Description	Part #
Device Assy-Parking Brake Control	36010-3LM0A

**CLAIMS INFORMATION**

**Submit claim using the following claims coding:**

**Work Order Line Type: "CM" Campaign**

**Campaign: PM461**

<b>Claim Type:</b>	CM			
<b>PNC:</b>	PM461			
<b>Symptom:</b>	ZZ			
<b>Diagnosis:</b>	99			
<b>Description:</b>	<b>Op Codes</b>	<b>Flat Rate Time</b>	<b>Parts Required on claim</b>	<b>Expense Code Required</b>
Inspect Parking Brake – OK Condition.	PM4610	0.2H	No	No
Inspect Parking Brake and replace lever.	PM4611	0.5H	Yes	No