# SERVICE BULLETIN 

## 2013-2014 NV; SLIDING DOOR WILL NOT LOCK/UNLOCK WITH FOB OR DOOR SWITCHES

APPLIED VEHICLE 2013 NV (F80) All<br>VIN AND DATE:<br>2014 NV (F80) Built before 5BZAFOAA(*)EN 160002 / Feb 22, 2014<br>BODY STYLE:<br>All versions and configurations

## IF YOU CONFIRM

The sliding door will not lock or unlock electrically (with door completely closed) with either the remote key fob or the interior switches.

NOTE: All doors, including the sliding door, can still be locked and unlocked
"mechanically" at either their interior handles or directly with a key.
And
All of the other doors operate correctly with keyfob and interior switches.
And
The sliding door lock solenoid function has been tested and operates correctly.

## ACTION

Replace the Sliding Door Switches (shown on page 2) with those listed in the Parts Information table.

NOTE: The door will use either the 5-pin or 7-pin Sliding Door Switch based on the vehicle options.

- Refer to the Electronic Service Manual (ESM) section DLK - Door \& Lock for further information on sliding door.

[^0]

Figure 1


Figure 3

## PARTS INFORMATION

| DESCRIPTION | PART \# | QUANTITY |
| :---: | :---: | :---: |
| Sliding Door Switch (female) | $25141-9 J B 0 A(1)$ | 1 |
| Sliding Door Switch (male 5-pin) | $25140-9 J B 0 A(2)$ | 1 |
| Sliding Door Switch (male 7-pin) | $25140-9 J B 2 A(2)$ | 1 |

(1) Must be replaced as a set with either the 5-pin or 7-pin male Sliding Door Switch.
(2) One male switch required per vehicle (see Figure 1 and Figure 2).

## CLAIMS INFORMATION

Submit a Primary Failed Part (PP) line claim using the following claims coding:

| OPERATION | OP CODE | PFP | SYM | DIAG | FRT |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Replace Sliding Door Switches | RC82AA | $(1)$ | ZE | 32 | $(2)$ |

(1) Refer to the electronic parts catalog (FAST or equivalent) and use the Sliding Door Switch part number (25140-xxxxx) as the primary failed part.
(2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated FRT.


[^0]:    Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

