



SERVICE CAMPAIGN BULLETIN

Reference:

NTB14-082

Date:

August 28, 2014

VOLUNTARY SERVICE CAMPAIGN 2014 ROGUE ENGINE ON/OFF PUSH BUTTON

CAMPAIGN I.D.: PC311

APPLIED VEHICLE: 2014 Rogue (T32)

Check Service COMM to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting a Voluntary Service Campaign on certain Model Year 2014 Rogue vehicles. On affected vehicles, the engine on/off push button will be replaced at no charge for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC311 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

Dealers are to correct each vehicle falling within the range of this campaign that enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

IMPORTANT: Follow all cautions, warnings, and notes in the Electronic Service Manual (ESM) when working on or near a Supplemental Restraint System (SRS), such as an airbag.

Check Service COMM to confirm vehicle eligibility.

NOTES:

- Turn the engine on/off push button OFF before starting repairs.
- Place clean protective covering over the center console and as needed.

1. Remove the front air control.

- Grasp the front air control from underneath, and then pull out and up (see Figure 1).
- Refer to Figure 2 for fastener locations.



Figure 1

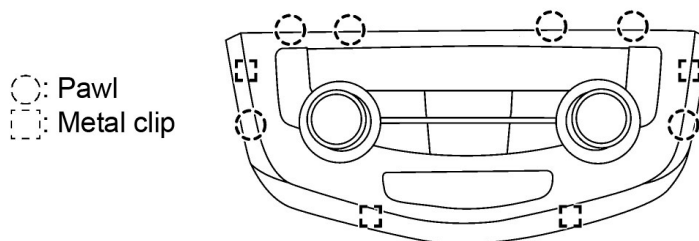


Figure 2

2. Remove instrument finisher B as shown in Figure 3.

- Refer to Figure 4 for fastener locations.

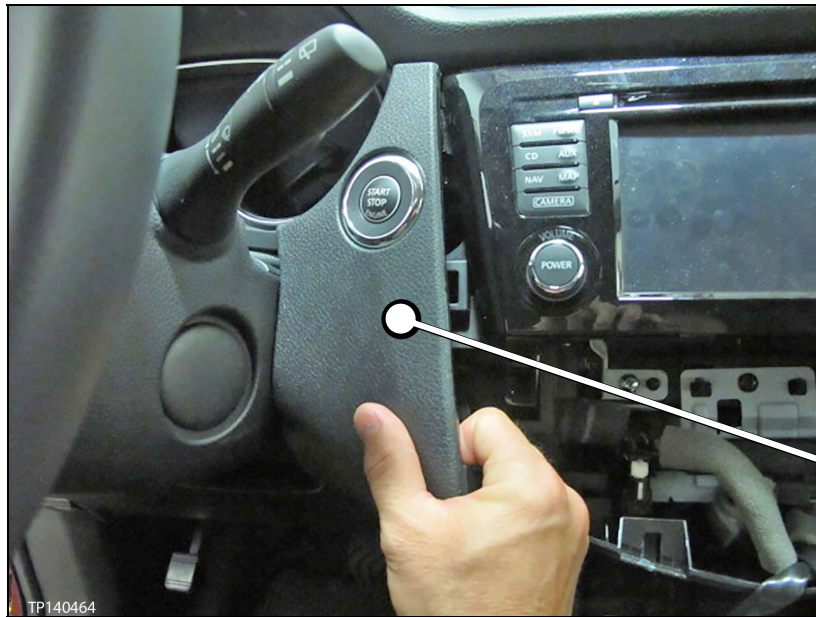


Figure 3

○: Pawl
□: Metal clip

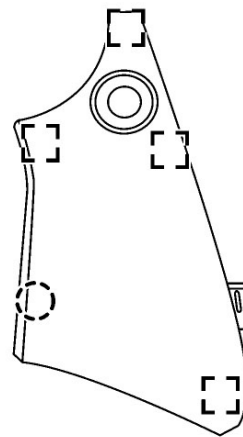


Figure 4

3. Disconnect the the electrical connections at the engine on/off push button and NATS antenna amp.

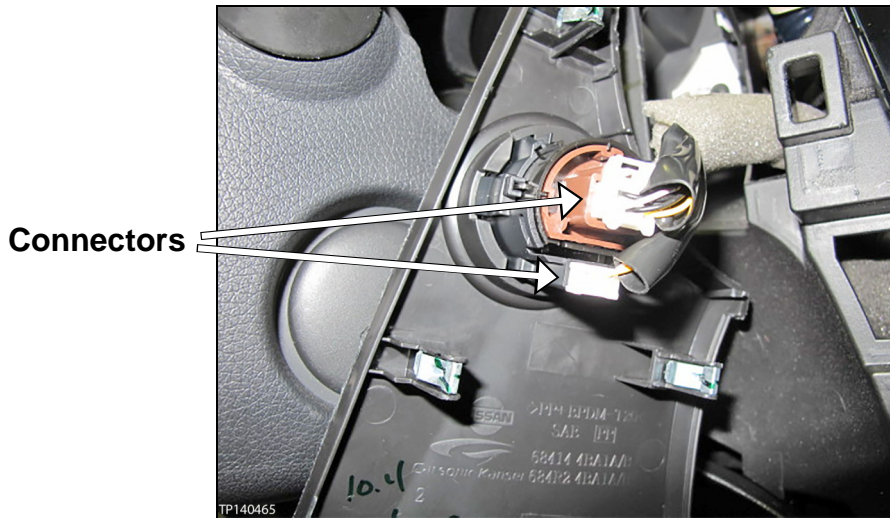


Figure 5

4. Remove the engine on/off push button:
 - a. Press on the face (button) side of the engine on/off push button while prying outward on each of the three (3) clips.
 - b. The engine on/off push button should come out the back side of the instrument finisher B after the third clip is released.

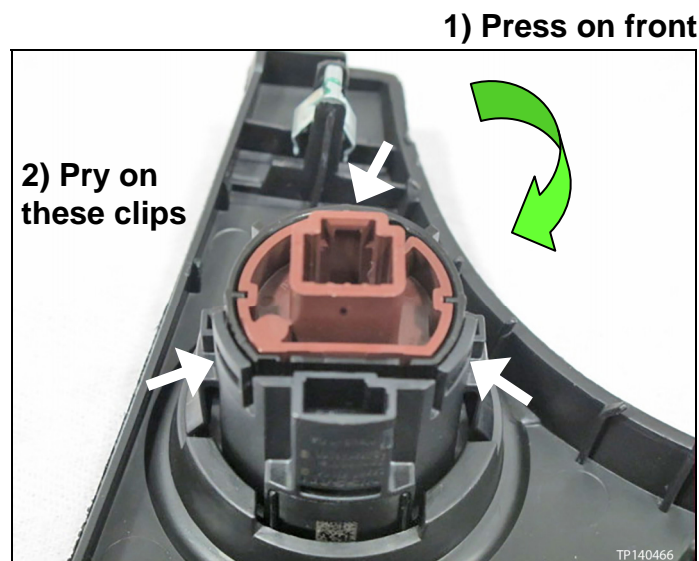


Figure 6

5. Snap in place the new engine on/off push button in the opposite direction it came out.
6. Reassemble the vehicle in reverse order of disassembly.

PARTS INFORMATION

Description	PART #	Quantity
SWITCH ASSY - IGNITION	25150-4BJ0A	1

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

CAMPAIGN ID #	DESCRIPTION	OP CODE	FRT
PC311	Replace Engine On/Off Push Button	PC3110	0.2 hrs

OWNER'S LETTER

Dear Nissan Rogue Owner:

Nissan is committed to providing the highest levels of product safety, quality and customer satisfaction. With that in mind, we want to bring to your attention important information regarding a voluntary service campaign being conducted by Nissan to replace the engine on/off push button in your vehicle.

REASON FOR SERVICE CAMPAIGN

The engine on/off push button in your vehicle may have been damaged during the manufacturing process. The issue does not affect normal starting or regular operation of the vehicle. However, in rare instances, this may cause difficulty in shutting off the engine.

WHAT NISSAN WILL DO

To assure your continued satisfaction and confidence in your vehicle, Nissan will replace the engine on/off push button with a new one at an authorized Nissan dealer at **no charge to you for parts or labor**. The service could take up to 1 hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

WHAT YOU SHOULD DO

Nissan encourages you to contact your Nissan dealer at your earliest convenience in order to arrange an appointment.

To minimize any inconvenience to you, it is important that you have an appointment before bringing your vehicle to the Nissan dealer for service. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Thank you for providing us an opportunity to ensure on-going satisfaction with your Nissan vehicle.

