

Classification:
EM10-008a

Reference:
ITB10-058a

Date:
August 21, 2014

2004-2014 QX56 AND QX80; ENGINE OIL LEAK AT RIGHT SIDE BLOCK BALL PLUG

This bulletin has been amended. The Applied Vehicles section has been updated.
Please discard all previous versions of this bulletin.

APPLIED VEHICLES:
2004-2010 QX56 (JA60)
2011-2013 QX56 (Z62)
2014 QX80 (Z62)

IF YOU CONFIRM

An oil leak at the right side block ball plug behind the alternator.

ACTION

Use a punch to seat the block ball plug in the hole (refer to the Service Procedure).

NOTE: Do not replace the engine block for this incident if it should occur.



Figure 1

IMPORTANT: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire Service Procedure as it contains information that is essential to successfully completing this repair.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Obtain a drift punch with a maximum diameter of 7.5 mm (1/4 inch).



Figure 2

2. Use the punch and a hammer to tap the block ball plug further into the hole until it full seats (see Figures 3 and 4).

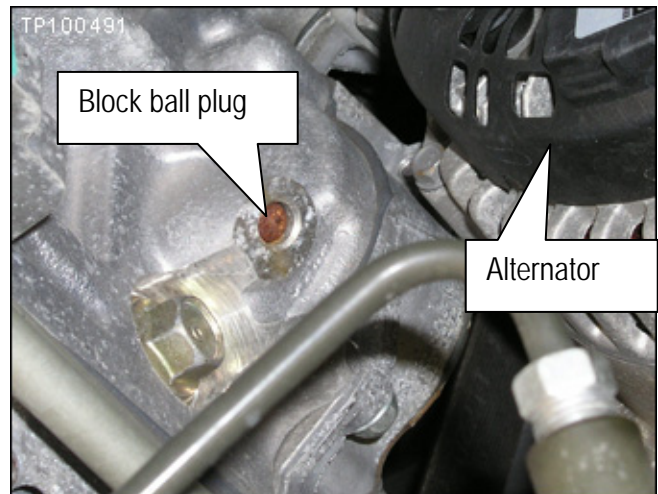


Figure 3

- Move the ball plug further into the hole until it "bottoms out" (fully seats).
- You will feel the ball become solid when it "bottoms out" (fully seats) as shown in Figure 4.

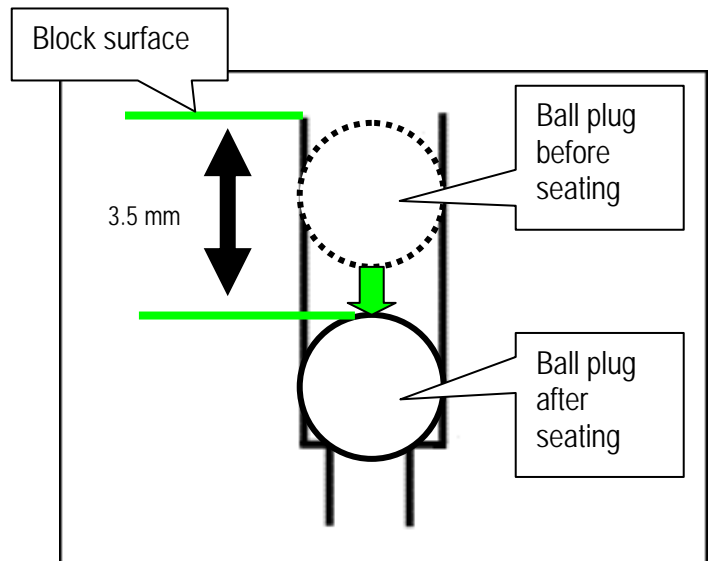


Figure 4

3. Run the engine and make sure the oil leak is fixed.

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PPF	OP CODE	SYM	DIA	FRT
Engine Block Ball Plug - Repair	(1)	AX29AA	ZR	41	0.3 hrs.

(1) Reference FAST or equivalent and use the Engine Short Block P/N as the PFP.

