



SERVICE BULLETIN

Classification: EL14-025a	Reference: NTB14-039a	Date: July 7, 2014
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2014 ROGUE; ONE OR BOTH INTELLIGENT KEYS LOST PRIOR TO CUSTOMER DELIVERY

This bulletin has been amended. The Claims Information section and step 9 have been revised.
Please discard previous versions of this bulletin.

APPLIED VEHICLES: 2014 Rogue (T32)

SERVICE INFORMATION

If one or both Intelligent Keys cannot be located prior to customer delivery of an Applied Vehicle, refer to the applicable section of this bulletin for Intelligent Key registration instructions.

- **One (1) Intelligent Key Is Lost** ----- Page 2
- **Two (2) Intelligent Keys Are Lost** ----- Page 3

NOTE: If both Intelligent Keys are lost with the BCM in Transit Mode, the BCM and ECM will need to be replaced. Refer to pages 3 - 5 for more information.

CLAIMS INFORMATION

Lost Intelligent Key(s) which are not identified at the time of check in as well as any related repairs are a non-warrantable item. Any missing items must be noted on the transportation delivery receipt and signed by the carrier.

To submit a Transportation claim for a missing item please refer to www.NissanTransportation.com to fill out the claim electronically. Questions concerning the claims can be addressed with a Transportation Representative at 1-888-868-1870.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

One (1) Intelligent Key Is Lost

1. Remove the fuse panel cover and check the position of the Extended Storage Switch (ESS).

If the ESS is pushed IN:

- a) Reattach the fuse panel cover.
- b) Replace the lost Intelligent Key.
- c) Register both Intelligent Keys using CONSULT-III (C-III) plus.

NOTE: Make sure to register the replacement key second.

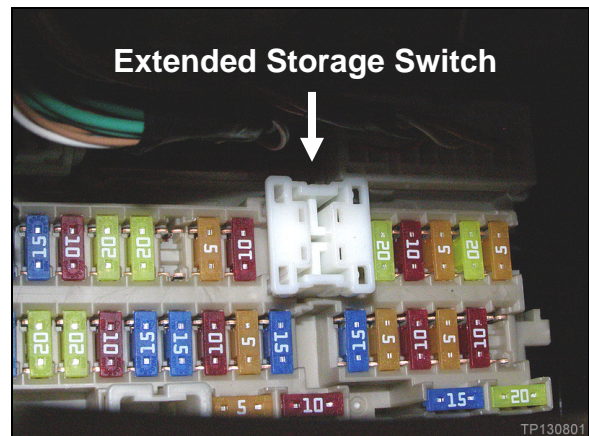


Figure 1

(Example only. Your vehicle may look different.)

If the ESS is pulled OUT:

- a) Push IN the ESS.
- b) With the non-lost Intelligent Key nearby, turn the ignition ON, then OFF.
- c) Reattach the fuse panel cover.
- d) Replace the lost Intelligent Key.
- e) Register both Intelligent Keys using CONSULT-III (C-III) plus.

NOTE: Make sure to register the replacement key second.

Two (2) Intelligent Keys Are Lost

1. Remove the fuse panel cover and check the position of the Extended Storage Switch (ESS).
2. If the ESS is not pushed IN, push it IN.
3. Reattach the fuse panel cover.
4. Turn ON the hazard lights.
5. Connect and start C-III plus.
6. Select **Diagnosis (One System)**.

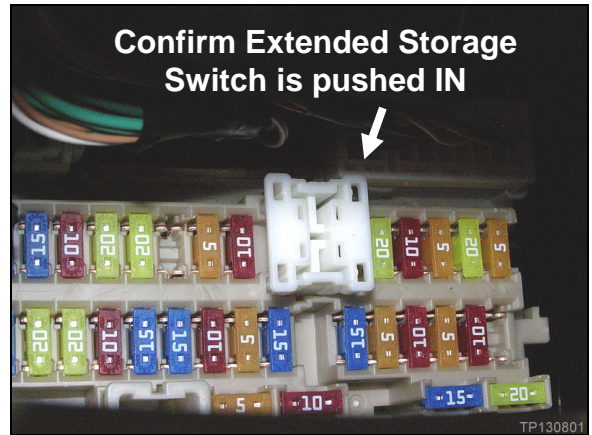


Figure 2
(Example only. Your vehicle may look different.)

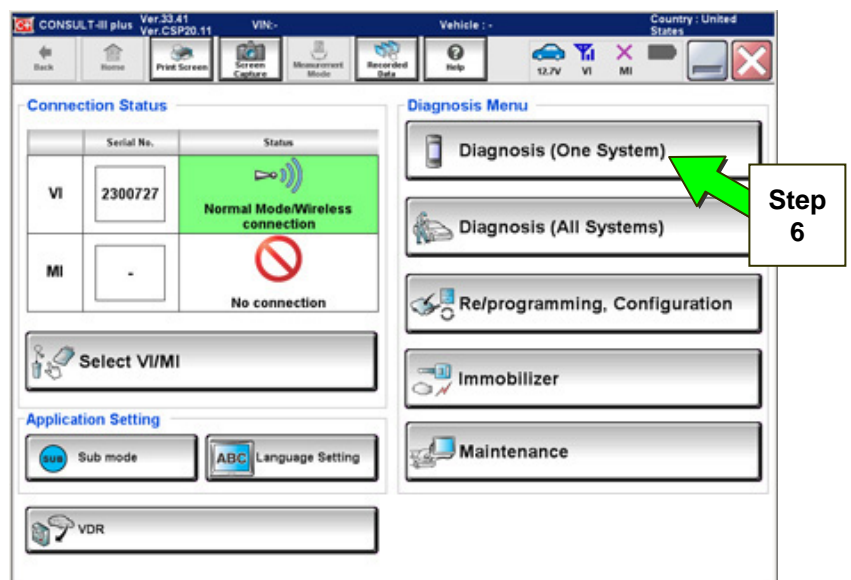


Figure 3

7. Select **BCM**, then wait for System Call to complete.

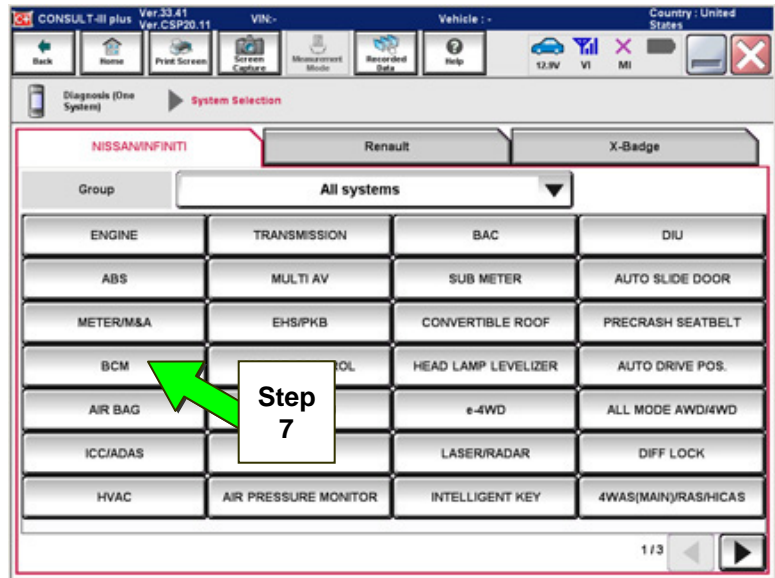


Figure 4

8. If the screen in Figure 5 displays, the BCM is not in Transit Mode.

- a) Select **Home**.
- b) Replace the lost Intelligent Keys.
- c) Register both replacement Intelligent Keys using CONSULT-III (C-III) plus.
- d) Once successfully registered, this procedure is complete.

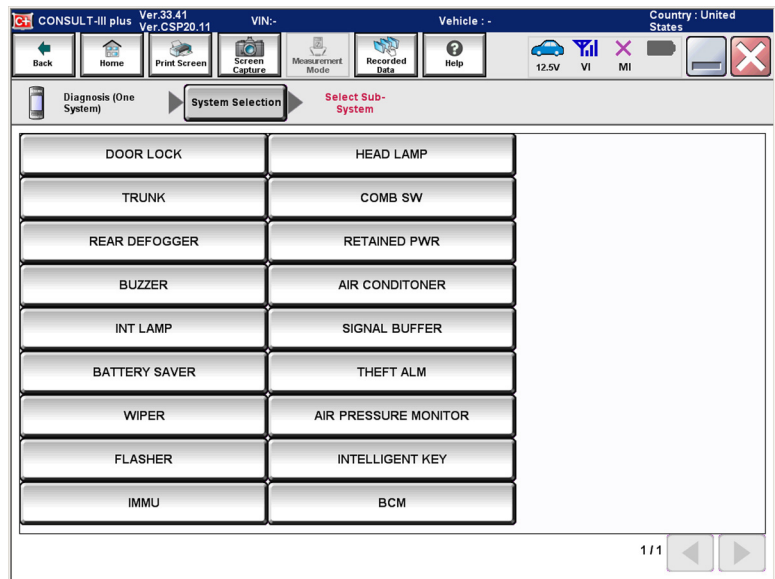


Figure 5

9. If an error message indicates the ECU cannot be detected (see Figure 6), the BCM is in Transit Mode.

- a) Replace the BCM, ECM, and lost Intelligent Keys.
- b) Contact TECH LINE for Intelligent Key registration procedure guidance.

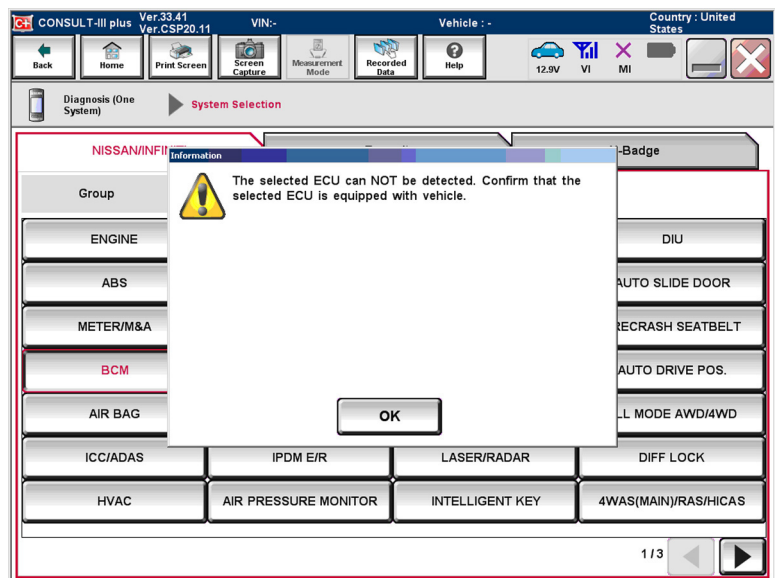


Figure 6

- c) Using the IMMOBILIZER function, register both replacement Intelligent Keys.
- d) Perform the procedures listed under “Additional Service When Replacing Control Unit (BCM)” in section **BCS** of the ESM.
- Procedures include initialization/manual configuration of the BCM, CAN Gateway, and TPMS systems.
- e) Perform the procedures listed under “Additional Service When Replacing ECM” in section **EC** of the ESM.
- Procedures include manual configuration of the ECM, VIN Registration, Accelerator Pedal Released Position Learning, Throttle Valve Close Position Learning, and Idle Air Volume Learning.

