



Innovation
that excites

NISSAN BULLETIN

2014 Nissan Frontier Crew Cab Rear Seatbelt Anchor Weld Nut Inspection Quality Hold - Dealer Inventory Inspection

Reference: PC307

Date: July 3, 2014

Attention: Dealer Principal, Sales, Service & Parts Managers

*****Dealer Announcement*****

Nissan is placing a **QUALITY HOLD** on 1,218 specific 2014 Frontier Crew Cab vehicles and requesting dealers inspect the weld nut for the rear outboard seatbelt anchor bolts on vehicles identified in SERVICE COMM and currently in dealer inventory.

PLEASE FOLLOW THE ATTACHED INSPECTION INSTRUCTIONS:

- If inspection result is OK, submit the warranty claim and release the vehicle without further action.
- If inspection shows vehicle needs to remain on quality hold, dealerships should send the requested information to nnafqasupport@nissan-usa.com and further instruction will be provided the week of July 7. Please note Nissan field quality support is closed on Friday, July 4th for the holiday and will resume operation on Monday, July 7th.
- Dealers will need to acquire a **M12 x 1.25 (fine thread) x 2 inches bolt** locally to perform this inspection.

***** Vehicle Identification – Dealer Inventory *****

1,218 2014 Frontier Crew Cab vehicles **are** subject to this dealer inventory inspection and can be identified through two methods:

- **SERVICE COMM** – Beginning July 3rd, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PC307** - to determine if a vehicle is subject to this Dealer Inventory Inspection.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and Dealer Code.

***** Dealer Responsibility *****

It is the dealer's responsibility to check SERVICE COMM - **I.D. PC307** for the status on each 2014 Frontier Crew Cab vehicle which is currently in inventory. Nissan requests dealers to perform this inspection on vehicles in inventory prior to being retailed to ensure customer satisfaction.

***** Inspection Procedure *****

This inspection procedure will be available on ASIST and NNAnet.com.

- ASIST – Go to "Tech Support Info" on the left column of the ASIST opening page. Under "Tech Support Info", select "Inventory Vehicle Actions". A new window will open where you may access the technical procedures.
- NNAnet.com – This procedure can be found on NNAnet.com under My Documents in the following categories:
 - Parts>Campaigns>
 - Sales>Campaigns>
 - Service>Campaigns>

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION



NISSAN DEALER INSPECTION

PC307 Inspect Rear Seat Belt Weld Nuts

ATTENTION:

This inspection procedure will require an **oversize inspection bolt**. This will require a bolt of the following specification be obtained locally:

Metric Bolt 12 X 1.25mm approximately 2" in length.

SERVICE PROCEDURE:

1. Locate and remove the Driver side rear seat belt anchor bolt as shown in Figure 1 using a 14 mm ratcheting wrench.



Figure 1

2. Insert the **oversize inspection bolt** into the Driver side rear seat belt anchor bolt hole and attempt to thread it in by hand as shown in Figure 2 (up to three attempts).
3. Repeat Steps 1-2 on Passenger side rear seat belt anchor bolt.



Figure 2

4. Does the **oversize inspection bolt** thread into either side rear seat belt anchor bolt hole?
- If the **oversize inspection bolt DOES NOT** thread into either side rear seat belt anchor bolt hole after three attempts, then reinstall the original bolts. Torque the side rear seat belt anchor bolts to 49 N•m (36 Ft lbs) using a 14 mm torque adaptor (J-49752), submit claim using the Op Code PC3070 (see claims info) and release the vehicle.
 - If the **oversize inspection bolt DOES** thread into either side rear seat belt anchor bolt hole, then the weld nut may be an incorrect size and **the vehicle must be HELD until further direction is provided**. Do not submit a warranty claim. Send an E-mail with the requested information:

nnafgasupport@nissan-usa.com

Make sure to include the below information:

Dealer Name
 Dealer Code
 Dealer Address
 VIN
 Contact Person Name
 Contact Person Phone Number

CLAIMS INFORMATION

"PM" I.D.: PC307

| | | | | |
|--|-----------------|-----------------------|--------------------------------|------------------------------|
| Claim Type: | CM | | | |
| PNC: | PC307 | | | |
| Symptom: | ZZ | | | |
| Diagnosis: | 99 | | | |
| Description: | Op Codes | Flat Rate Time | Parts Required on claim | Expense Code Required |
| Inspect Rear Seat Belt Weld Nuts. | PC3070 | 0.2 Hrs. | No | No |