

2014 Rogue Push Button Ignition Switch
Quality Hold: Dealer Service Action

Reference: PC300
Date: June 18, 2014



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Attention: Dealer Principal, Sales, Service & Parts Managers

*******Dealer Announcement*******

Nissan is conducting a dealer inventory service action to replace the push button ignition switch on 158 specific 2014 Rogue vehicles identified in SERVICE COMM. These vehicles are either currently in dealer inventory or assigned and in transit to the dealer.

The subject push button switch may have been manufactured out of specification and could malfunction.

IMPORTANT: Dealers must not sell any affected 2014 Rogue vehicles in dealer inventory subject to this service action until the push button ignition switch has been replaced.

PLEASE FOLLOW THE ATTACHED REPAIR INSTRUCTIONS:

- Once the vehicle has been repaired, the vehicle can be released for sale. The service department should file a warranty claim for this repair in a timely manner so it can be closed on SERVICE COMM.
- Repair parts will be automatically shipped and arrive at dealers by Saturday, June 21st.
- Dealers **do not** need to order parts for this repair activity

******* Vehicle Identification – Dealer Inventory *******

158 2014 Rogue vehicles **are** subject to this dealer inventory service action and can be identified through two methods:

- **SERVICE COMM** – Beginning June 18th, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PC300** – to determine if a vehicle is subject to this dealer inventory service action.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and Dealer Code.

******* Dealer Responsibility *******

It is the dealer's responsibility to check SERVICE COMM -**I.D. PC300**- for the status on each 2014 Rogue vehicle which is currently in inventory. Nissan requests dealers to perform this repair on vehicles in inventory prior to being retailed to ensure customer satisfaction.

******* Repair Procedure *******

This repair procedure will be available on ASIST and NNAnet.com.

- ASIST – Go to “Tech Support Info” on the left column of the ASIST opening page. Under “Tech Support Info”, select “Inventory Vehicle Actions”. A new window will open where you may access the technical procedures.
- NNAnet.com –This procedure can be found on NNAnet.com under My Documents in the following categories:
 - Parts>Campaigns>
 - Sales>Campaigns>
 - Service>Campaigns>

Thank you for your prompt attention to this matter and we apologize for the inconvenience.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION

DEALER SERVICE PROCEDURE

1. Remove Front Air Control from center of dash and gently rest it on the center console.
 - Use a protective rag on center console below the front air control.
 - Starting from the bottom, pull out and up to release the clips and pawls retaining the front air control as shown in Figure 1.
 - Do not unplug the front air control connectors



Figure 1

2. Remove Instrument Finisher B from dash as shown in Figure 2.

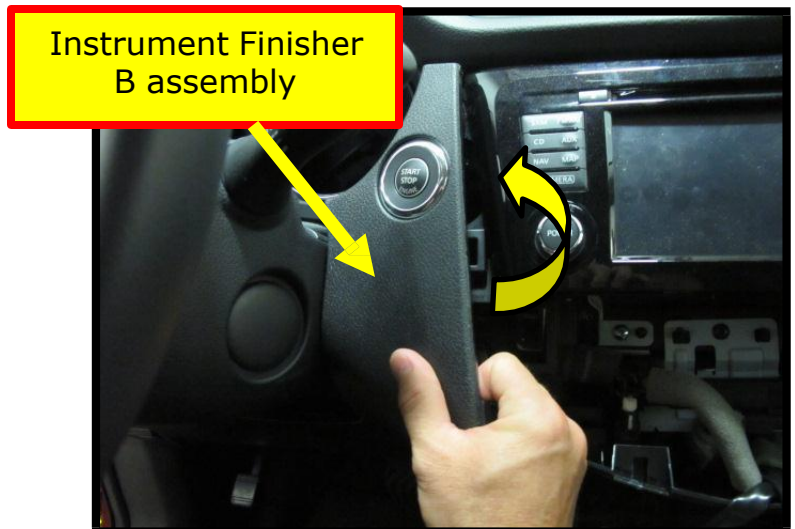


Figure 2

3. Disconnect Push-Button Ignition switch and NATS antenna amp connectors from Instrument Finisher B assembly as shown in Figure 3.

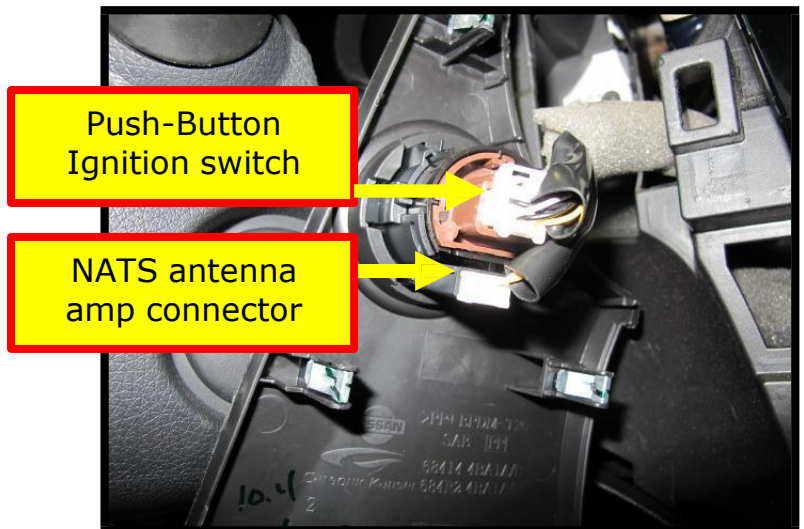


Figure 3

4. Remove Push-Button Ignition switch from Finisher B assembly as shown in Figure 4.

- Disengage the three Push-Button Ignition switch retaining clips while pushing on the face of the switch.
- **Do not remove the NATS antenna amp (chrome ring around Push-Button Ignition switch) from Instrument Finisher B.**

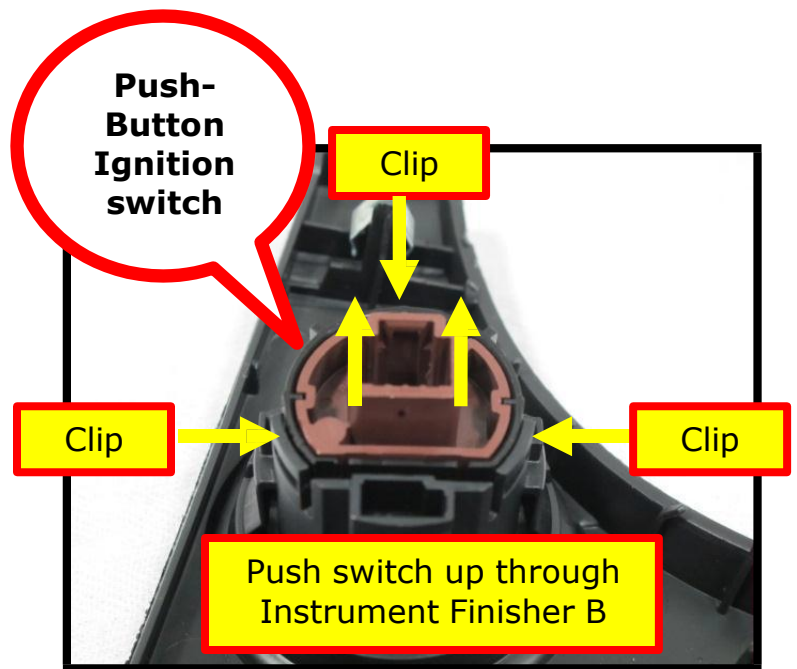


Figure 4

5. Install **new** Push-Button Ignition switch in Instrument Finisher B assembly as shown in Figure 5.

Note: An audible click sound will be heard when the Push-Button Ignition switch is fully seated in the Instrument Finisher B assembly.

6. Reconnect Push-Button Ignition switch and NATS antenna amp connectors.

7. Reinstall Instrument Finisher B and the Front Air Control in reverse order.



Figure 5

PARTS INFORMATION

DESCRIPTION	PART #	QUANTITY
Push-Button Ignition Switch Assembly	25150-4BJ0A	1

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign ID: PC300

Claim Type:	CM			
PNC:	PC300			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Replace Push-Button Ignition switch.	PC3000	0.2 Hrs.	Yes	No