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NISSAN BULLETIN

2013-14 Nissan Pathfinder CVT
Dealer Service Action Update

Reference: PC283
Date: June 12, 2014

Attention: Dealer Principal, Sales, Service & Parts Managers

*****Dealer Announcement*****

On May 24th a Pathfinder CVT replacement service action was announced for select 2013-14 Pathfinders in dealer inventory or rental/loaner car service. As a result of delayed retail delivery reporting and some other factors, some dealers received CVTs they do not need. The attached excel file shows the CVTs that were shipped and also include the dealer inventory on 5/23/14 for reference.

All 2WD (310CM-3WX0DRE) CVTs have now been shipped. We still have a backorder condition in some PDCs for 112 AWD CVTs (310CM-3WX0ERE). We expect to have this backorder condition resolved next week and will resume automatic shipping AWD CVTs at that time.

Parts Inspection:

Dealers can return the unwanted units. If dealers are returning a unit that was not part of the May 24th automatic shipment, they **must inspect the serial number and code the return correctly**. This will ensure any older units not at current production specification are not returned to saleable PDC inventory. Dealers should inspect the serial number using the picture and table below.

SERIAL NUMBER LOCATION



- Current production spec starting serial # for 310CM-3WX0DRE (2WD)
 - M13919299
 - Z14106277
- Current production spec starting serial # for 310CM-3WX0ERE (AWD)
 - M13919075
 - Z13900251

SERIAL NUMBER DECODER

Example Serial No.	M or Z (Character 1)	14 (Character 2 & 3)	Character 4 – Month Built	Remaining Character – Build Sequence
M14229658	M = JMEX G 3 Line	Calendar Year Built	1 through 9 = January through September X = October Y = November Z = December	29,658 unit built in February at Jatco Mexico on G3 line
Z14311081	Z = JMEX G 3-2 Line	Calendar Year Built	1 through 9 = January through September	11,081 unit built in March at Jatco Mexico on G3-2 Line

Parts Return Instructions:

- CVTs with serial numbers **after the current production spec** are eligible for return using an "I" code
- CVTs with serial numbers **before the current production spec** should be returned using a "G" code

Note: All CVTs shipped as part of the May 24th shipment can be returned under an "I" code; inspection is necessary if a dealer wishes to return an older CVT in their parts inventory.

Disclosure Statements:

For vehicles repaired under this service action and sold as a new vehicle, it is important for dealers to remember to give customers a disclosure statement that complies with their local and state requirements.

Attachments (3):

1. PC283 – Pathfinder Dealer Service Action Announcement (original)
2. PC283 – Pathfinder Dealer Service Action Update (6/12)
3. PC283 – Automatic Parts Shipment Recap

Dealer Communication: The information will be posted to NNAnet.com and Dealer360 on June 12, 2014. Please cascade as necessary.

- NNAnet.com under My Documents in the following categories:
 - Sales>Campaigns
 - Parts>Campaigns>
 - Service>Campaigns>