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NISSAN BULLETIN

2011-13 Juke Timing Chain Voluntary Service Campaign ***Campaign Update 3***

Reference: P4213
Date: June 10, 2014

Attention: Dealer Principal, Sales, Service & Parts Managers

Parts Information:

In an announcement on May 20, 2014, we advised dealers that damage to the Slack Guide Bolt (13094-EN200) during the removal process had created an unforeseen parts demand. We were temporarily using an alternate part (13094-31U00) as a substitute to fill VOR & CSC part backorders.

We now have a regular supply of the required part: 13094-EN200. **Dealers should only order 13094-EN200 moving forward for this campaign.** The alternate part is currently on backorder. CSC & VOR orders for the alternate part are being filled using the 13094-EN200 part number.

Current stock orders for 13094-31U00 will be cancelled. Dealers can place another order if 13094-31U00 part is required for a non-Juke campaign vehicle.

Repair Instructions:

A revised campaign bulletin (NTB14-030b) has been published. Updates include a copy of the owner letter, instructions to obtain pre-approval for engine replacement under the campaign through the Powertrain Claims Call Center, and a correction to the bulk oil part number. Please discard previous versions of this bulletin.

Campaign Engine Replacements:

If an engine replacement is required, contact the Warranty Powertrain Claims Call Center at 1-800-973-9992 option 1 for Pre-Approval. **All engines will be collected and reviewed for failure related to the timing chain.** Dealers should follow the warranty parts retention policy and hold parts until at least 10 days after the claim has paid.

Attachments (2):

1. P4213- Dealer Announcement
2. P4213 - Updated Campaign Bulletin NTB14-030b

Dealer Communication: The information will be posted to NNAnet.com and Dealer360 on June 10, 2014. Please cascade as necessary.

- NNAnet.com under My Documents in the following categories:
 - Sales>Campaigns
 - Parts>Campaigns>
 - Service>Campaigns>

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION