



SERVICE BULLETIN

Classification: EL13-021	Reference: NTB14-049	Date: May 30, 2014
-----------------------------	-------------------------	-----------------------

2013 ALTIMA SEDAN; AUDIO SETTING DISPLAY IN COMBINATION METER IS BLANK

APPLIED VEHICLE: 2013 Altima Sedan (L33)

IF YOU CONFIRM:

The customer states the following:

- While driving, the audio setting (see example) in the Vehicle Information Display (VID) is blank while displaying normally in the audio unit.
- All other items in the VID display normally i.e. temperature, MPG, etc.
- Items above and below the VID display normally i.e. DTE, gear selection, etc.
- The issue occurs with the ignition ON or the engine running.
- The audio setting normally displays in the combination meter with the audio system on.



NOTE: With the ignition in the ACC position, the audio display will go off after approximately 5 seconds. This is normal.

ACTION:

Replace the combination meter assembly with the one listed in **PARTS INFORMATION**.

- Refer to the **N > DRIVER INFORMATION & MULTIMEDIA > MWI Meter, Warning Lamp & Indicator** section of the Electronic Service Manual (ESM).

NOTE: Do NOT replace the audio unit or any other related parts for this issue, if it should occur.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Instrument Comb, or Meter Assy – Combination, Instrument (combination meter)	24810-9HM0A *	1

* To order a combination meter, go to the MODEL ELECTRONICS, INC. website (www.modelelectronics.com).

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace Combination Meter	(1)	RB10AA	ZE	32	(2)

- (1) Reference the **PARTS INFORMATION Table** and use the applicable Instrument Comb part number as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated flat rate time.

IN COMBINATION WITH

Expense Code

EXPENSE	EXPENSE CODE	MAXIMUM AMOUNT
Calibrate Odometer	510	\$20.33