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**BULLETIN**

**2013-14 Nissan Pathfinder CVT  
Dealer Service Action**

Reference: PC283

Date: May 24, 2014

**Attention: Dealer Principal, Sales, Service & Parts Managers**

**\*\*\*\*\*Dealer Announcement\*\*\*\*\***

Nissan is conducting a Dealer Service Action to replace the CVT and reprogram/calibrate the TCM on a limited number of certain specific 2013-14 Nissan Pathfinder vehicles that are currently in dealer inventory (including loaner vehicles) prior to retail sale either as a new vehicle or certified pre-owned vehicle.

To ensure customer satisfaction, dealers are asked to perform the replacement and reprogramming/calibrating procedure as outlined in the Electronic Service Manual (ESM) & NTB12-103b prior to the sale. After following the procedure, the service action is completed and the vehicle can be sold without further action.

**\*\*\*\*\*Parts Information\*\*\*\*\***

Dealers with Pathfinder vehicles affected by this service action will receive automated CVT part shipment(s) starting Saturday, May 24. After the initial automated shipment, Nissan will complete shipments for the remainder of vehicles affected by mid-June.

**Dealers should not order additional CVT's for this Dealer Service Action.**

**\*\*\*\*\*Repair and Claims Information\*\*\*\*\***

Dealers will use the Electronic Service Manual (ESM) for the procedure to replace the CVT and NTB12-103b to reprogram/calibrate the TCM.

Claims and parts information for this Service Action are included below. CVT pre-authorization is **not required** for vehicles subject to this Service Action.

**\*\*\*\*\*Vehicle Identification\*\*\*\*\***

There are approximately **809** Pathfinder vehicles affected by this Service Action in dealer new vehicle inventory. Dealers should check Loaner Vehicle VINs against SERVICE COMM for applicability.

**2013-14 Nissan Pathfinder vehicles** subject to this action can be identified through two methods:

- **SERVICE COMM** – Dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PC283** - to determine if a vehicle is subject to this action.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer new vehicle inventory VINs by region, district, and Dealer Code **as of May 23, 2014**.

**\*\*\*\*\*Dealers Responsibility\*\*\*\*\***

It is the dealer's responsibility to check SERVICE COMM – **I.D. PC283** – for the status on each vehicle which is currently in its inventory. Nissan requests dealers to perform this CVT replacement and TCM reprogram/calibrate on any vehicles affected by this action in their inventory before they are retailed to ensure customer satisfaction.

## Service Procedure

### Instructions:

1. Follow ASIST Electronic service manual to replace CVT Transmission.
2. Reprogram TCM to latest version using CIII plus (per electronic service manual).

#### **Before starting, make sure:**

- ASIST on the CONSULT PC has been freshly synchronized (updated).
  - All C-III plus software updates (if any) have been installed.
3. Perform TCM calibration data "Write" procedure per NTB12-103b.

### Warranty Coding

Work Order Line Type: "CM" Campaign

#### **Campaign: PC283 – Nissan Pathfinder CVT Replacement and Rewrite TCM**

<b>Claim Type:</b>	<b>CM</b>			
<b>PNC:</b>	<b>PC283</b>			
<b>Symptom:</b>	<b>ZZ</b>			
<b>Diagnosis:</b>	<b>99</b>			
<b>Description:</b>	<b>Op Codes</b>	<b>Flat Rate Time</b>	<b>Parts Required on claim</b>	<b>Expense Code Required</b>
<b>Replace CVT Transmission and Rewrite TCM (FWD)</b>	<b>PC2830</b>	<b>10.4 Hrs.</b>	<b>Yes</b>	<b>Yes</b>
<b>Replace CVT Transmission and Rewrite TCM (AWD)</b>	<b>PC2831</b>	<b>11.2 Hrs.</b>	<b>Yes</b>	<b>Yes</b>

### Parts needed:

<b>Part Number / Name</b>	<b>Qty (MAX)</b>	<b>Req/Op</b>
<b>310CM-3WX0D-RE / Automatic Transaxle Assy. (FWD) Or 310CM-3WX0E-RE / Automatic Transaxle Assy. (AWD)</b>	<b>1</b>	<b>Required</b>
<b>999MP-NS300P / CVT FLUID</b>	<b>10</b>	<b>Required</b>

### Expense Code:

<b>Expense Code / Name</b>	<b>Qty (MAX)</b>	<b>Req/Op</b>
<b>518/REMAN. EXCHANGE ALLOWANCE</b>	<b>\$675.00</b>	<b>Required</b>

**Parts Returned:** Return transmission core through normal core return process.