

NISSAN BULLETIN 2014 Leaf Quality Hold

Reference: PC281 Date: May 6, 2014

Attention: Dealer Principal, Sales, Service & Parts Managers

***** QA Hold Announcement *****

Nissan is committed to a high level of customer service and satisfaction. This commitment requires Nissan to periodically place certain specific vehicles on a temporary Quality Assurance (QA) Hold to assure that these vehicles, as delivered to our customers, meet our exacting standards and our customers' expectations.

Nissan is placing certain specific 2014 LEAF vehicles in dealer inventory on a temporary QA Hold. Approximately **115** LEAF vehicles in transit or currently at the dealer are affected by the QA hold. Further details will be provided next week.

IMPORTANT: Dealers must not sell any 2014 LEAF vehicles in Dealer Inventory subject to this QA Hold. An update will be sent next week.

A STOP SALE CONDITION IS IN EFFECT.

***** Vehicle Identification *****

MY 2014 LEAF vehicles subject to this QA Hold can be identified as follows:

- Service Comm Beginning Tuesday May 6, Dealer sales and service departments
 can complete an inquiry on Service Comm <u>I.D. PC281</u> to determine if a vehicle
 is subject to this QA Hold
- **VIN List** –Please consult the attached Dealer Inventory VIN list arranged by region, district, and Dealer Code prior to retailing any 2014 LEAF subject to this QA Hold.

Thank you for your prompt attention to this matter and we apologize for the inconvenience.