



# SERVICE BULLETIN

Classification: BT14-004	Reference: NTB14-036	Date: April 30, 2014
-----------------------------	-------------------------	-------------------------

## MURANO CROSSCABRIOLET; SOFT TOP POOR APPEARANCE / FIT NEAR SKYLIGHT GLASS

**APPLIED VEHICLE:** 2011 - 2014 Murano CrossCabriolet (Z51)

### IF YOU CONFIRM:

The soft top has a loose fitting appearance (see example in Figure 1).

- The pressure links are adjusted improperly.

**NOTE:** The pressure links adjust the fourth bow, which is located between the skylight glass and rear window.

- Figure 1a shows a soft top with proper fit.



Figure 1

### ACTION:

Adjust/shorten the fourth bow pressure link(s).

- Use the adjustment procedure in this bulletin's **SERVICE PROCEDURE** starting on page 2.

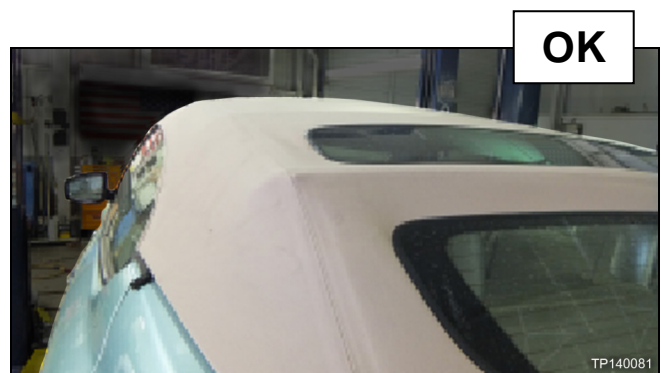


Figure 1a

**IMPORTANT:** The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

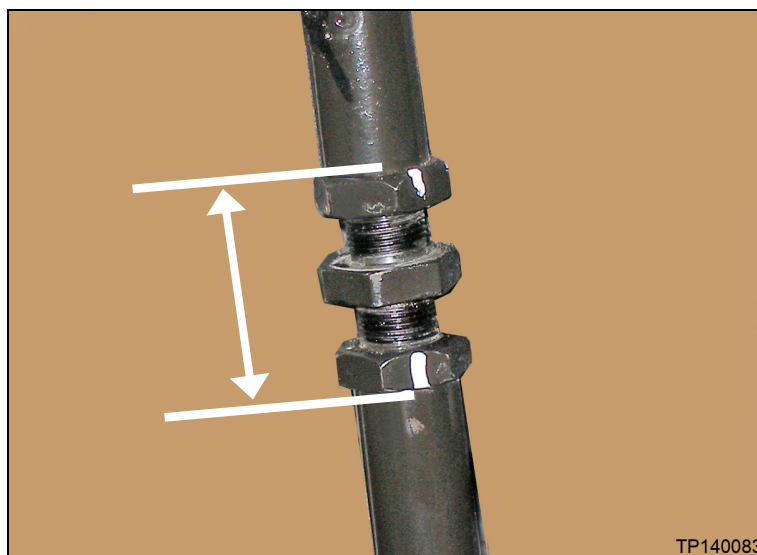
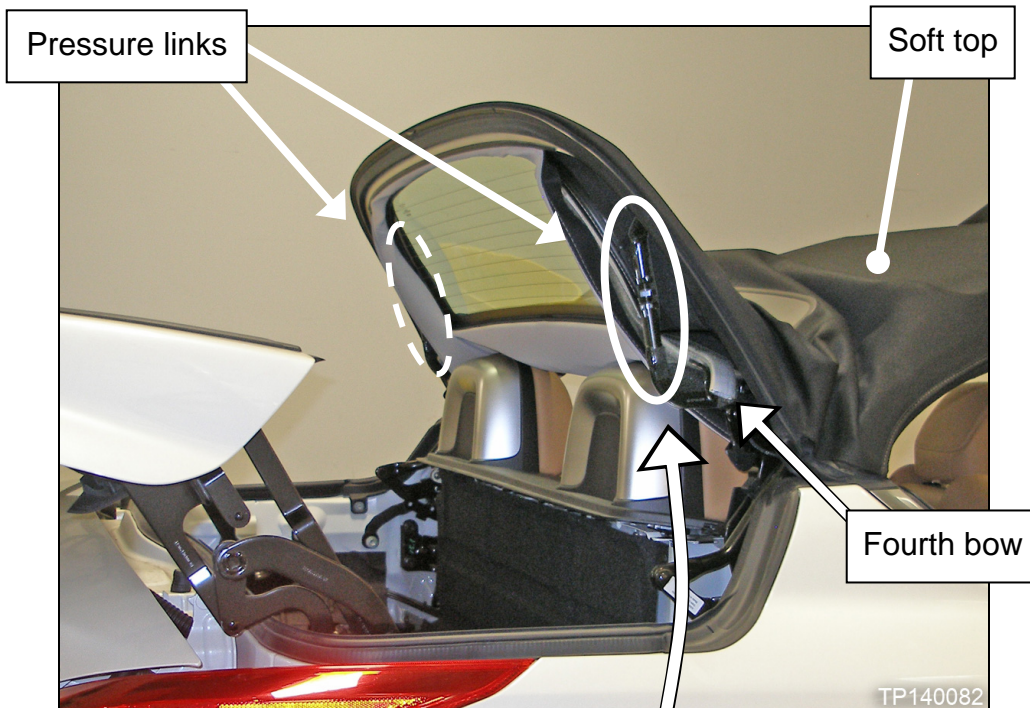
Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

**NOTE:** Connect a battery charger on low charge setting or have the engine idling while operating the soft top.

1. Open the soft top as shown in Figure 2.
  2. Locate the pressure links on both sides (see Figure 2).
  3. Measure the distance of both pressure links where shown in Figure 3.
- Write down these measurements. They may be referenced later in this procedure.

**NOTE:** Measurements between pressure links may differ slightly. This is OK.



4. Using two wrenches, hold the adjusting nut in place while loosening the lock nuts, one at a time.

- Loosen both lock nuts on both pressure links.

**NOTE:** There is a left hand threaded lock nut and a right hand threaded lock nut on each pressure link.

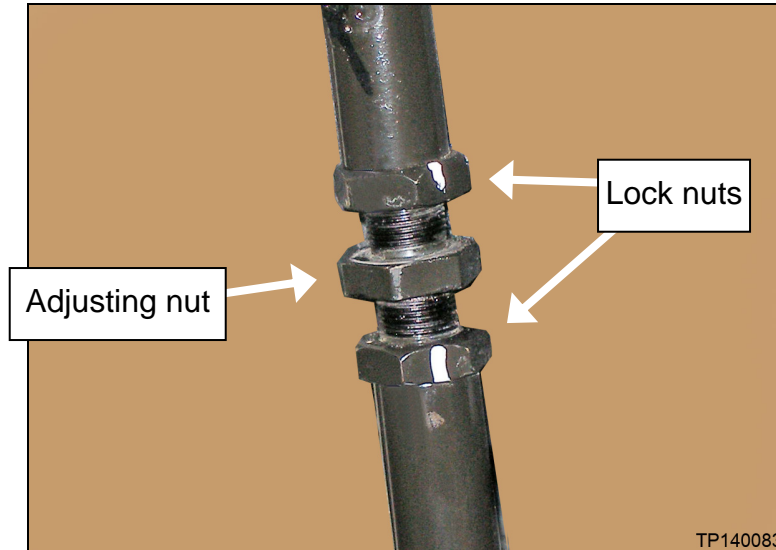


Figure 4

5. Shorten the measurement: Turn the adjusting nut ½ turn counterclockwise on each pressure link.

- If only one side is affected visually, only make a pressure link adjustment on the affected side.

**NOTE:** The side not affected may need to be adjusted after making an adjustment to the affected side.

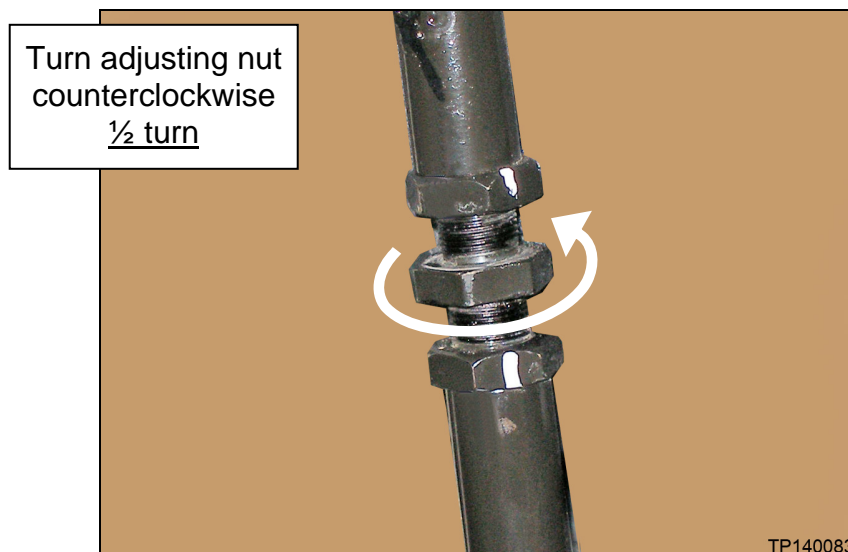


Figure 5

6. Close the soft top.

**NOTE:** It's OK to leave the lock nuts loose when closing the soft top.

7. With the soft top fully closed, inspect the incident area(s) for proper fit.

8. If adjustment/fit is OK, open the soft top to access the lock nuts, and then tighten them.

- Repairs/adjustments are now complete.

9. If adjustment/fit is still not OK, open the soft top to access the adjusting nuts.

10. Repeat steps 5-7 until top fit is OK, and then perform step 8 to complete the repair.

- Make sure to turn the adjusting nuts no more than ½ turn per repeat adjustment.

**NOTE:** Do not adjust/shorten pressure link measurements by more than 2 mm from the measurements recorded earlier on page 2, step 3.

## CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
ADJUST PRESSURE LINK	(1)	BX4DAA	ZL	32	0.3

(1) Refer to the electronic parts catalog (FAST) and use the Folding roof assembly part number (97003-xxxxx) as the Primary Failed Part (PFP).

