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NISSAN BULLETIN

2014 Leaf and Rogue Steering Column Bolt Dealer Inventory Inspection

Reference: PC268
Date: March 7, 2014

Attention: Dealer Principal, Sales, Service & Parts Managers

******* Dealer Announcement*******

On February 20, Nissan announced a Dealer Service Action to inspect the steering column bolt on certain specific 2014 Nissan Leaf and Rogue vehicles currently in dealer inventory. On a very small percentage of vehicles, the steering column bolt may need to be replaced by the dealership.

Nissan is placing the vehicles that have not had the inspection performed on a Quality Hold. Of the 1,219 vehicles subject to this inspection, there are still 670 vehicles in dealer inventory that need the inspection and/or repair performed.

- If the inspection procedure is completed and the steering column bolt is OK, no further action is needed and the vehicle can be retailed.
- If it is determined that a new steering column bolt is needed for the vehicle, dealerships should not sell the vehicle until the bolt is replaced. Dealerships should email a picture of the bolt with dealer information to nnafgasupport@nissan-usa.com and a new bolt will be shipped within one business day. **For vehicles requiring bolts, do not file a claim until the bolt is replaced.**

NOTE: This dealer inventory inspection does not require vehicles to be moved to service bay area (unless replacement is necessary) and dealers should be able to complete inspection on all inventory. For inspection, and if necessary bolt replacement, the Flat Rate Time (FRT) is 0.2 Hrs.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION