

2014 Rogue Steering Knuckle
Inspection

Reference: PC267

Date: February 26, 2014



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Attention: Dealer Principal, Sales, Service & Parts Managers

***** Dealer Announcement *****

Nissan is conducting a Dealer Service Action to inspect the steering knuckle on certain specific 2014 Nissan Rogue vehicles currently in inventory. On a very small percentage of vehicles, the driver side steering knuckle and the brake rotor may need to be replaced.

To ensure customer satisfaction, dealers are asked to perform the following inspection procedure prior to sale. After following the inspection procedure, if it is determined that parts replacement is not necessary, the service action can be completed and the vehicle can be sold without further action.

If it is determined that the driver side steering knuckle and brake rotor replacement is required, dealerships should not sell the vehicle until the appropriate parts are replaced.

***** Parts Information*****

Dealerships with vehicles affected by this service action inspection will receive an automated part shipment on Monday, March 3, with all parts needed for service repair. Dealers can track parts shipments through the parts ordering system by Friday, February 28.

NOTE: Dealerships must inspect vehicle per service action instructions. All vehicles will not require parts.

If parts are unnecessary for a vehicle that has passed the inspection, dealerships can return parts not desired.

***** Vehicle Identification – Dealer Inventory *****

2014 Nissan Rogue vehicles subject to this Dealer Service Action can be identified through two methods:

- **SERVICE COMM** – Beginning February 27th, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PC267** - to determine if a vehicle is subject to this Dealer Inspection.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and Dealer Code.

***** Dealer Responsibility *****

It is the dealer's responsibility to check SERVICE COMM – **I.D. PC267** – for the status on each vehicle which is currently in its inventory. Nissan requests dealers to perform this inspection, and steering knuckle and brake rotor replacement where necessary, on any vehicles in their inventory before they are retailed to ensure customer satisfaction.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION