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NISSAN BULLETIN

2014 Maxima EVAP Hose Dealer Inspection

Reference: PC263

Date: January 29, 2014

Attention: Dealer Principal, Sales, Service & Parts Managers

***** Dealer Announcement *****

Nissan is conducting a Dealer Service Action to inspect the EVAP hose on certain specific 2014 Nissan Maxima vehicles currently in dealer inventory only. On a very small percentage of vehicles, the EVAP hose will need to be replaced by the dealership.

To ensure customer satisfaction, dealers are asked to perform the following inspection procedure prior to sale. After following the inspection procedure, if it is determined that an EVAP hose replacement is not necessary, the service action can be completed and the vehicle can be sold without further action.

If it is determined that a new EVAP hose is needed for the vehicle, dealerships should not sell the vehicle until the EVAP hose is replaced. Dealerships should email a picture of the hose with dealer information to nnafqasupport@nissan-usa.com.

***** Parts Information*****

After following the inspection procedure, if it is determined an EVAP hose replacement is necessary; dealerships should email a picture of the hose to nnafqasupport@nissan-usa.com. The below information must be included:

- Dealer Name
- Dealer Code
- Dealer Address
- VIN
- Contact Person Name
- Contact Person Phone Number
- Picture of EVAP hose

Nissan FOA will review the E-mail submissions, send a replacement EVAP hose with replacement instructions and claim information. Emails received before 1:00 Central Standard Time will be processed the same day.

***** Vehicle Identification – Dealer Inventory *****

2014 Nissan Maxima vehicles subject to this Dealer Service Action can be identified through two methods:

- **SERVICE COMM** – Beginning January 30th, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PC263** - to determine if a vehicle is subject to this Dealer Inspection.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and Dealer Code.

******* Dealer Responsibility *******

It is the dealer's responsibility to check SERVICE COMM – **L.D. PC263** – for the status on each vehicle which is currently in its inventory. Nissan requests dealers to perform this inspection on any vehicles in their inventory before they are retailed to ensure customer satisfaction.

******* Inspection Procedure *******

This service action procedure will be available on ASIST and NNAnet.com.

- ASIST – Go to “Tech Support Info” on the left column of the ASIST opening page. Under “Tech Support Info”, select “Inventory Vehicle Actions”. A new window will open where you may access the technical procedures.
- NNAnet.com – Beginning Thursday, January 16th, this procedure can be found on NNAnet.com under My Documents in the following categories:
 - Sales>Campaigns>
 - Parts>Campaigns>
 - Service>Campaigns>

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION

SERVICE PROCEDURE

1. Verify ignition is turned Off and remove the engine cover. Refer to Figure 1.

- Remove two retaining bolts.
- Lift up on engine cover

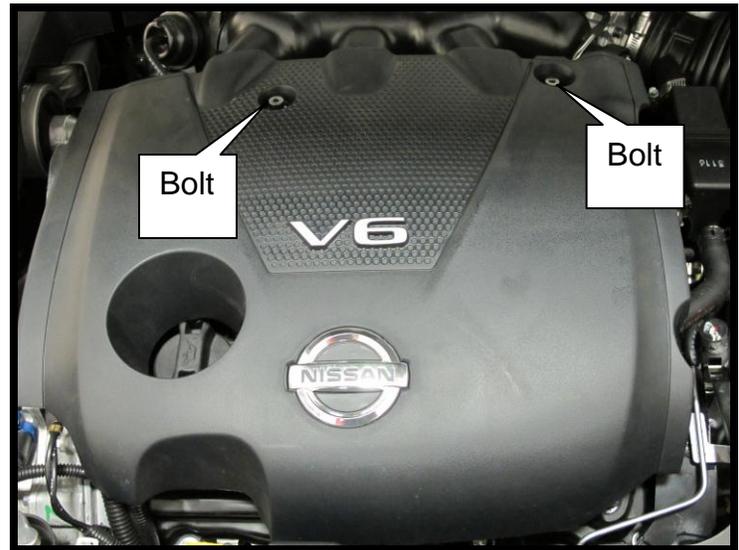


Figure 1

2. Remove upper air cleaner case. Refer to Figure 2:

- Disconnect Mass Air Flow (MAF) sensor and unclip 2 harness clips.
- Unlatch cover clips.
- Loosen clamp.

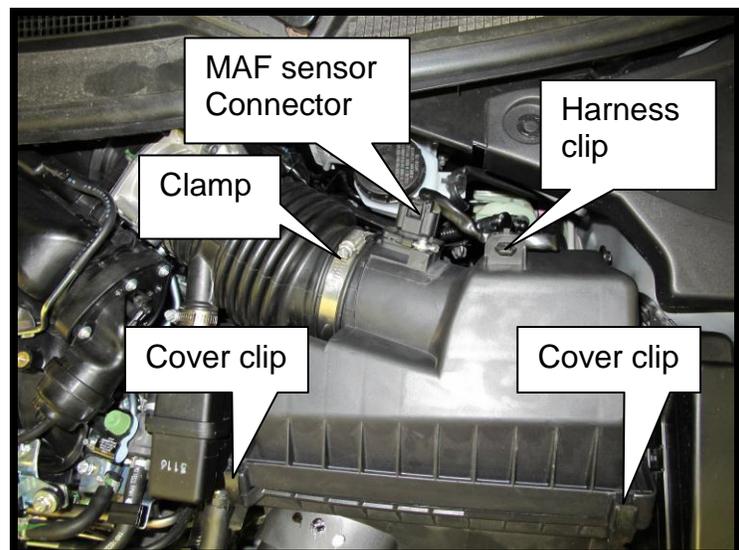


Figure 2

3. Remove lower air cleaner case:

- Remove retaining bolt.
- Disconnect transmission vent hose.

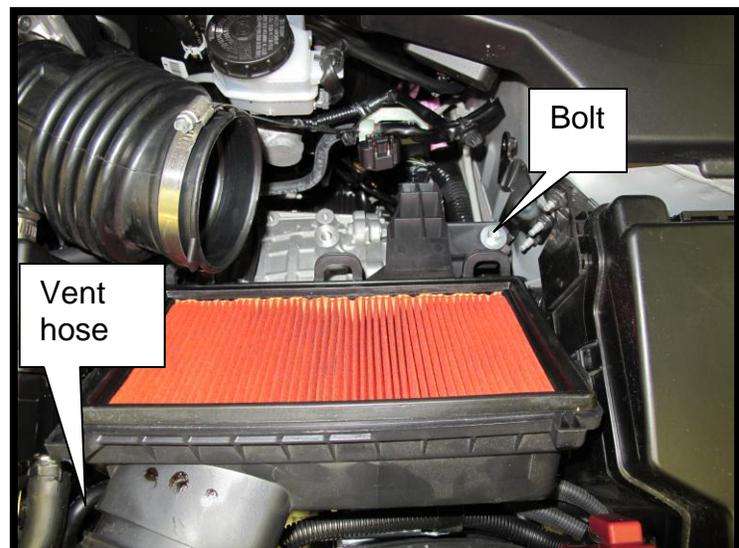


Figure 3

4. Locate EVAP hose below the intake duct as shown in Figure 4 and unlatch from tan plastic retainer.
5. Is a **blue** paint dot present on the middle of the EVAP hose as shown in right picture of Figure 5?

Note: The EVAP hose may need to be rotated to fully inspect for paint dot presence.

- If **YES**, then reassemble vehicle, submit warranty claim using PC2630 (see claims info), and release the vehicle.

If **NO**, then continue to Hold the vehicle. **Do not submit warranty claim.** E-mail a picture of the pink dot on the EVAP hose to:

nafqasupport@nissan-usa.com

Make sure to include the below information:

Dealer Name
Dealer Code
Dealer Address
VIN
Contact Person Name
Contact Person Phone Number

Nissan FQA will review the E-mail submissions, send a replacement EVAP hose with replacement instructions and claim information.

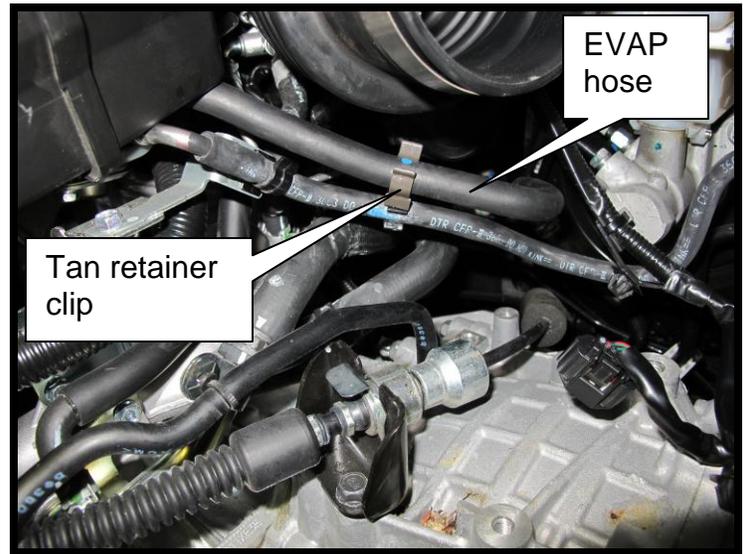


Figure 4

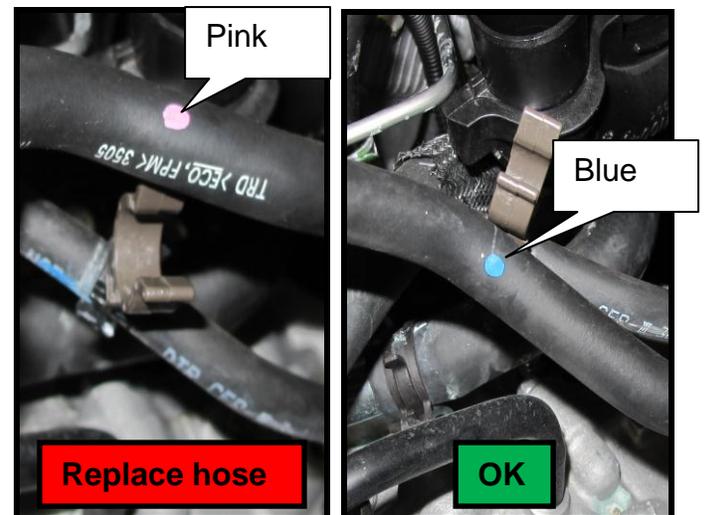


Figure 5

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC263

Claim Type:	CM			
PNC:	PC263			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Inspect (ONLY) EVAP hose.	PC2630	0.4H	No	No