

**Classification:**

EL13-038a

**Reference:**

ITB13-040a

**Date:**

January 6, 2014

## 2014 Q50; VEHICLE INFORMATION DISPLAY STAYS ON WITH IGNITION OFF

This bulletin's CLAIMS INFORMATION has been amended. No other changes have been made.  
Please discard previous versions of this bulletin.

**APPLIED VEHICLES:** 2014 Q50 (V37) Models equipped with AWD only  
2014 Q50 Hybrid (HV37) Models equipped with AWD only

**APPLIED VINs and DATES:** Vehicles built before the following VINs and dates:

Q50 AWD JN1BV7AR(\*)EM 695677 / Sept. 30, 2013

Q50 Hybrid AWD JN1AV7AR(\*)EM 702170 / Sept. 30, 2013

### IF YOU CONFIRM:

The vehicle information display stays ON with the message "Warning No Key Detected" (see Figure 1),

### Even though

Ignition is OFF, doors are closed, transmission is in Park, and the Intelligent Key is removed from the vehicle.



Figure 1

### NOTE:

- The above condition, if left for several hours, may cause the 12V battery to be discharged.
- If the 12V battery is discharged, perform repairs as needed (charge battery, replace battery, etc) before continuing with this bulletin.

### ACTION:

Perform A/T POSITION ADJUSTMENT per the Service Manual.

- In the TM section of the Service Manual, go to A/T POSITION, and perform the ADJUSTMENT procedure.
- Make sure the incident is resolved.

### CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
A/T POSITION ADJUSTMENT	(1)	JX26AA	ZE	32	0.3

(1) Refer to the electronic parts catalog (FAST) and use the A/T Control Lever part number (34901-\*\*\*\*\*) as the Primary Failed Part (PFP).

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.