

Group:	11-Engine
Bulletin No.:	SB-14-014
Issue Date:	07-25-2014

# TECHNICAL SERVICE BULLETIN

## 11MY-14MY Conventional Truck – BCU Software Enhancement

*(Superseded by Campaign #AA0M0)*

### OVERVIEW

Subject vehicles may exhibit a concern where manual regeneration does not complete within one hour of depressing the manual regeneration button. In these cases, there will be no indicators showing why manual regeneration will not complete. Check the burner event log to confirm that there is no history of misfire events after the last recorded completion of manual regeneration. If there is no history of misfires to address, updated BCU software is available to address this concern.

### SUBJECT VEHICLES

2011MY-2014MY Hino Conventional NE8J, NJ8J, and NV8J.

### REPAIR PROCEDURE

1. Connect a battery charger to the vehicle and your laptop to maintain a proper state of charge during the reprogramming sequence.
2. Verify that the DXII has the latest software version (release of July 25<sup>th</sup>, 2014 or later).
3. Turn the starter switch to the "ON" position. Update the BCU to the latest software level using the Hino Diagnostic eXplorer II (Hino DX2). Refer to the following table for the appropriate software part number for the application.

### SOFTWARE INFORMATION

Description	New Software Part No.
11MY, 12MY, 13MY	25F8 (89550E0016D)
14MY	2604 (89550E0130A)

4. Proceed to the final inspection section to complete this Technical Service Bulletin (TSB).

### FINAL INSPECTION:

1. To complete this software update procedure, review the TSB and confirm the following:
  - When reprogramming the BCU, DTC's may have inadvertently been set in other control modules. Using the Hino DX2, ensure all codes have been cleared from all modules prior to releasing the truck back to the customer.

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**CLAIM APPLICATION:**

*\* Reimbursable in accordance within the terms and policies of the Hino Truck limited warranties.*

**Engine ECU Software Update:**

- a) Labor charge: 0.8 hours
- b) Warranty code: 86311
- c) Trouble code: 98
- d) Operation code: 86650AOT
- e) Original failed part: 9999999999