



Dealer Service Bulletin

NO.: 7SB015-14-01R

SECTION: Audio/Video

DATE: February 26, 2014

MODELS

AFFECTED: Certain 2012 and newer Winnebago: Adventurer, Journey, and Tour as well as the Itasca: Ellipse, Meridian, Suncruiser coaches built with the HDMI Matrix Switching System.

SUBJECT: Incompatibility Generation 1 and Generation 2 components.

PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE, WARRANTY & PARTS MANAGER.

Winnebago Industries has used 2 generations of the HDMI Matrix since it's introduction in the 2012 Journey and Meridian, model P42E.

Our supplier, Pace International, has provided the attachment HDMI Matrix Generation Comparison sheet, for your reference. For proper operation of the system it is important that, if a defective component is identified, it should be replaced with a component of the same Generation. For example, you should not replace a Generation 1 Balun with a Generation 2 Balun. The attached comparison sheet should be available for your technicians to use as a reference; it will help them verify which components are in the coach and that they are the same Generation.

By using the HDMI Generation Comparison sheet, your technician will be able to verify that the correct components are installed.

If further troubleshooting assistance is required, please contact Winnebago Industries Technical Service at 866-653-4329 or Pace International at 800-444-7223.

We recommend you keep this bulletin in your service library for future reference.

Steven R. Evenson
Director of Parts and Service

IMPORTANT THAT ALL PARTS AND SERVICE PERSONNEL READ AND INITIAL

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HDMI MATRIX GENERATION COMPARISON

GENERATION 1

#180504-01-000
Old HDMI 4x4 Matrix



- Glossy black color
- Now says BluRay
- New labeling

#180504-02-000
Old Balun



- Glossy black color
- Light-up numbers
- Reset button
- Only one IR Receiver

#180504-03-000
Old Infrared Receiver



#180504-04-000
Old Infrared Emitter



- Now with In-wall Infrared Receiver
- Two conductor plug-in

- Smaller in size
- Sticks right to source

GENERATION 2

#180504-06-000
New HDMI 4x4 Matrix



#180504-07-000
New Balun



#180504-08-000 **#180504-09-000**
New Infrared Receiver



#180504-10-000
New Infrared Emitter



Pace International
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