



Connection offline

Technical product information

Topic	New GT - wind noise - water leak at cantrail seal
Market area	Worldwide Bentley (1WBE)
Brand	Bentley
Transaction No.	2037172/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
Body fixtures and fittings -> Doors, closures -> Door seal	visual appeal / surface -> rippled	right
Body fixtures and fittings -> Doors, closures -> Door seal	visual appeal / surface -> rippled	left
Body fixtures and fittings -> Glazing, window lifters -> Side window	Noise, vibration -> wind noise	left
Body fixtures and fittings -> Glazing, window lifters -> Side window	Noise, vibration -> wind noise	right
Body fixtures and fittings -> Glazing, window lifters -> Side window	leaks -> water ingress	left
Body fixtures and fittings -> Glazing, window lifters -> Side window	leaks -> water ingress	right

New workshop code

Object of complaint	Complaint type	Position
Body fixtures and fittings -> Glazing, window lifters -> Side window seal	component / consumables -> incorrectly built	left
Body fixtures and fittings -> Glazing, window lifters -> Side window seal	component / consumables -> incorrectly built	right

Vehicle data

New Continental GT

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
393*	2012	E		*	*	*
393*	2013	E		*	*	*
393*	2014	E		*	*	*

Chassis numbers

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Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	***	**	*	D	*	069713	999999		
SCB	***	**	*	E	*	069713	999999		
SCB	***	**	*	C	*	069713	999999		

Documents

Document name
master.xml
master.doc

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Transaction No.: 2037172/1

New GT - wind noise - water leak at cantrail seal

Customer statement / workshop findings

Wind noise and or water leak from door or rear drop glass / cantrail seal area. (Right or left hand side of car)

Technical background

The cantrail seal may not have been correctly fitted during manufacture

Production change

An improved fitting process has been adopted

Measure

In the event of a concern relating to wind noise or water leak in the vicinity of the cantrail seal on New Continental GT then incorporate the following checks into your investigation ensuring the cantrail seal (C) is fitted correctly



Figure 1

The cantrail seal (C) forms the landing face for the vehicles side drop glass (see Figure 1). If this seal is not fitted correctly a gap can be produced where the glass interfaces with the seal resulting in wind noise and possible water ingress.

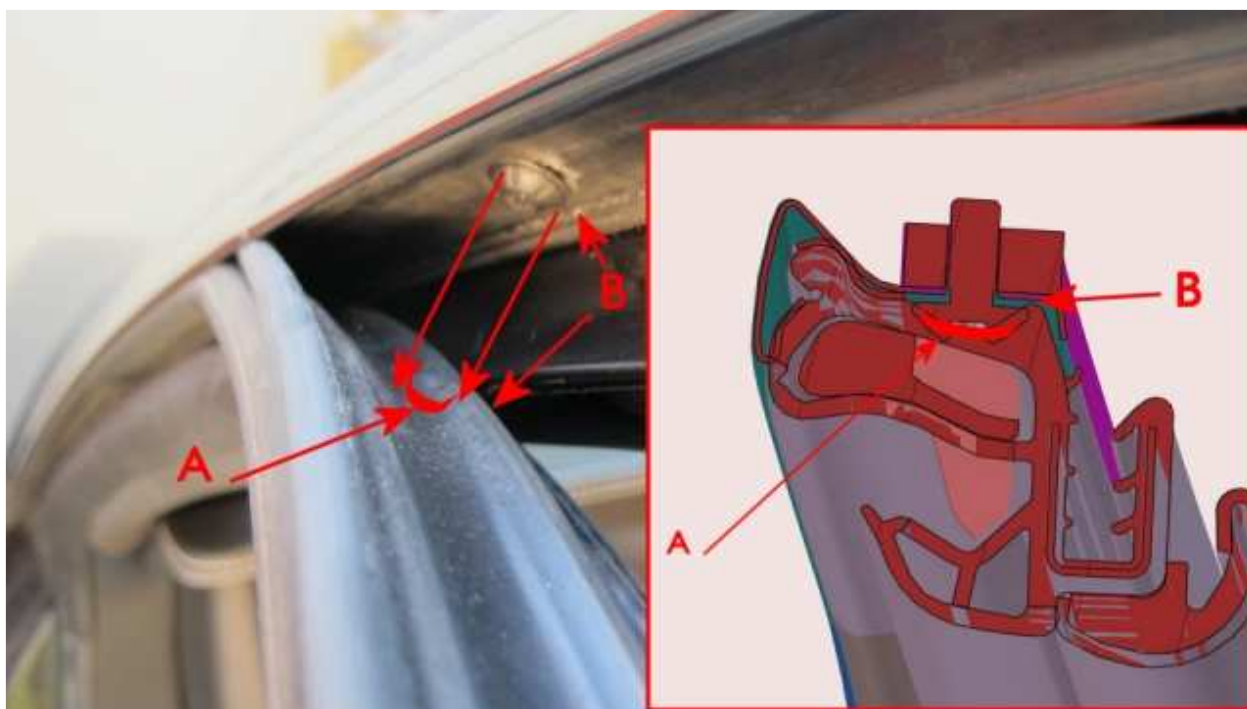


Figure 2

When fitting the seal ensure the head of the fasteners securing the roof brightware to the body are located in area (A) of the seal and that the ridge on the seal (B) is positioned between the inside edge of the fasteners and the inner edge of the roof brightware. When this is not the case the seal can be seen to deflect down where point B of the seal sits on top of the fastener, running a thumb along the seal edge will identify the high spot created in the seal by incorrect seal fitment.



Note: The head of the fasteners can be felt through the seal when the seal is correctly fitted but when correctly fitted the seal profile is not changed at the location of each fastener