## Hybrid air conditioning does not cool and makes noises

Topic number LI83.00-P-058688

Version 1

Design group 83.00 General
Date 03-10-2014

Validity Model series 212 Hybrid

Reason for change Additional model designations under Validity

Reason for block

### Complaint:

Air conditioning intermittently does not cool.

#### Cause:

If the evaporator shutoff valve (Y19/3) on the high-pressure side is not fully open, a vacuum can be produced on the intake side which causes the pressure in the intake line to drop.

#### Remedy:

Check for low fill level.

Check of evaporator shutoff valve (Y19/3).

#### Procedure:

Connect pressure gauge. Check intake pressure. If the intake pressure is significantly below one bar, replace shutoff valve (Y19/3).

Again read off the intake pressure using the pressure gauge to see whether the intake pressure is back to normal, approx. 2 bar.

Check whether the system cools now.

#### Remark:

Do not discard the removed shutoff valve (Y19/3).

Create a PTSS case and provide the value you are reading after valve replacement. Depending on the value, further repair steps may be required and direction will be provided.

#### **Symptoms**

Body / Air conditioning / Air conditioning / Insufficient cooling output

Body / Air conditioning / Air conditioning / Noise

Validity		
Vehicle	Engine	Transmission

# XENTRY

212.095	*	*
212.098	*	*
212.195	*	*
212.298	*	*