
COMAND Online: Apple products (iPhone or iPod) are not charged via the serial USB interface of the COMAND Online.

Topic number	LI82.85-P-058582
Version	1
Design group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	02-27-2014
Validity	COMAND Online NTG4.5 Gen1: Model 166, 172, 204, 246 with code 802 and code 512 (COMAND Online with integrated 6-disk DVD changer) or code 526 (COMAND Online without navigation) or code 527 (COMAND Online) or code 528 (COMAND Online with integrated 6-disk DVD changer without navigation). Model 207, 212, 218 with code 801 or code 802 including code 088 and code 512 (COMAND Online with integrated 6-disk DVD changer) or code 526 (COMAND Online without navigation) or code 527 (COMAND Online) or code 528 (COMAND Online with integrated 6-disk DVD changer without navigation).
Reason for change	
Reason for block	

Complaint:

Apple products (iPhone or iPod) are not charged via the serial USB interface of the COMAND Online control unit (A40/3) in the stowage compartment of the center console.

Cause:

Software of COMAND Online control unit (A40/3). The charging function for Apple products is only implemented in the COMAND Online control unit (A40/3) as of NTG4.5 Gen2 (code 803).

Remedy:

The lack of support for the charging function for Apple products is the standard operation with COMAND NTG4.5 Gen1.

Advise customers about the charging function of the Media Interface (code 218).

It is not possible to retrofit the COMAND Online control unit (A40/3) NTG4.5 Gen2 or Gen3.

Symptoms
Communication/information / Entertainment / iPod / Not detected
Communication/information / Entertainment / iPod / Not charging
Communication/information / Entertainment / USB input / Nonfunctional
Communication/information / Entertainment / USB input / Not detected

Validity		
Vehicle	Engine	Transmission
166.003	*	*
166.004	*	*
166.023	*	*
166.024	*	*
166.055	*	*
166.056	*	*
166.057	*	*
166.058	*	*
166.062	*	*
166.073	*	*
166.074	*	*
166.823	*	*
166.824	*	*
166.856	*	*
166.872	*	*
166.873	*	*
166.874	*	*
242.848	*	*
246.200	*	*
246.201	*	*
246.203	*	*
246.207	*	*
246.211	*	*
246.212	*	*
246.242	*	*
246.243	*	*
246.244	*	*
246.247	*	*
C (204)	*	*
CLS (218)	*	*
E (207)	*	*
E (212)	*	*
SLK (172)	*	*