

Service Campaign Bulletin

Campaign No. 2014020003, February 2014

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 204 (C-Class), Model Year 2014**
Rework Seam Seal at Spare Tire Well

This Service Campaign has been initiated because Daimler AG (DAG), manufacturer of Mercedes-Benz vehicles, has determined that the seam seal at the spare tire well may not be to specification. To correct this condition, an authorized Mercedes-Benz dealer will rework the seam seal at the spare tire well at the next workshop visit.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 321 vehicles are affected.

Order No. P-SC-2014020003

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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Procedure

1. Check seal seam in area of spare tire well:
 - Check seal seam on marked corner area (Figure 1) inside of spare tire well.
 - Lift vehicle with vehicle lift.
 - Check seam seal on marked corner area (Figures 1, 3) outside of spare tire well.

i Note:

- If seal seam is **not** damaged (both sides **OK**): **Procedure is complete.**
- If seal seam is damaged: **Proceed** to steps 2, 3.



Figure 1

2. Thoroughly clean seal seams and then degrease with silicone remover (shop supply).
3. Apply missing seam sealant on outside and inside on spare tire well (Figures 2 and 3).



Figure 2



Figure 3

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
As required*	Seam sealant	A 004 989 29 20	5%

* 1 container is sufficient for 20 vehicles. Submit as local purchase SEA00159, handling is included.

i Note:

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information**Repair 1**

Operation: Check spare tire well seal seam (02-8390).

Damage Code	Operation Number	Labor Time (hrs.)
64 900 38 8	02-8390	0.1

Repair 2

Operation: Check spare tire well seal seam (02-8390).
Rework spare tire well seal seam (02-8391).

Damage Code	Operation Number	Labor Time (hrs.)
64 900 38 7	02-8390	0.1
	02-8391	0.2

i Note

Operation Number labor times are subject to change.