

December 2014

Re: **IMPORTANT SAFETY RECALL**

Petroleum Pull Trailer Safety Cable

IMPORTANT – REQUIRES IMMEDIATE ACTION
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This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Heil Trailer International (Heil) has decided that a defect which relates to motor vehicle safety exists in certain model year 2000-2014 Petroleum Pull Trailers manufactured from August 29, 2000, to September 12, 2014. On the affected trailers, the cables of the secondary coupling system may fail to keep the trailer connected to the tow vehicle if the pintle hitch connection should fail.

A failure of the cables of the secondary coupling system after the pintle hitch has become disconnected, could result in the trailer detaching from the tow vehicle, increasing the risk of a crash.

Heil Trailer International will install larger diameter secondary coupling cables, free of charge. Because the potential for a failure exists, we urge you to make arrangements for this retrofit. A procedure is currently in place to expedite this process, and arrangements should be made by contacting:

Heil Trailer International's Technical Service Managers at (800) 400-6913:

Jeremiah Watson, ext. 2865 or by email at jwatson@heiltrailer.com

or

David Hyde, ext. 2914 or by email at dhyde@heiltraler.com

or

Mitch Humphrey, ext. 2934 or by email at mhumphrey@heiltrailer.com

Federal regulations require that any vehicle lessor receiving this recall notice must promptly forward a copy of this notice to the lessee within ten days.

If you had this retrofit performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Please contact one of the Technical Service Managers listed above to file a claim.

In order to facilitate this process, you may choose a Heil-approved service facility which is convenient for you with preauthorization from Heil. There will be no charge to you for this retrofit.

After contacting Heil Trailer International, if you are still not able to have the safety defect remedied within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE,

Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Best Regards,

Mark Riggs
Director of Technical Service



SOLUTIONS BUILT FOR YOU.

HEIL TRAILER INTERNATIONAL

1125 Congress Parkway

Athens, TN 37303

Phone: +1 423.745.5830

Name POC
Company Name
Company Address
Company Address

Dear (POC) Name,

Our records indicate that you and/or your customers have units listed below affected by this recall. If you no longer own, operate or lease the trailers in question, please provide us with the party who does, along with their contact information as soon as possible.

VIN #

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Riggs".

Mark Riggs
Director of Technical Service