



***Great Dane Trailers***

## TECHNICAL SERVICE BULLETIN

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DATE: April 10, 2014

**SERVICE BULLETIN #460**

TO: REGIONAL OPERATIONS AND SALES MANAGERS, DEALER  
PRINCIPALS, PARTS AND SERVICE MANAGERS

FROM: TOM LANGENFELD  
MANAGER, CUSTOMER SERVICE/WARRANTY

SUBJECT: NHTSA Recall # 14V-113 Aluminum J-Hook Holder Brackets

Attached you will find a copy of a notice being sent to customers and Great Dane Branch and Dealers that have received flatbed trailers produced with J-Hook Holder Brackets, mounted each side, to store the aluminum J-hook cargo restraint plates for the aluminum floor.

Due to concerns about the potential for brackets to break and detach from the trailer, all of the existing brackets will be replaced with a new design bracket, per the attached drawing.

If you are in possession of or have been contacted by someone with one of the trailers on the attached list, you should contact Great Dane Customer Service (877) 369-3493 with the trailer VIN. Great Dane will arrange for the replacement brackets to be sent to your location.

If after your review, should you have any questions please contact Great Dane Customer Service (877) 369-3493.



April ,2014

## IMPORTANT SAFETY RECALL

14V-113

Customer  
Address  
Address  
City, State, Zip

VIN's:

Re: Aluminum J-Hook Holder Brackets

To Whom It May Concern:

This notice is being sent in accordance with the requirements of the National Traffic Motor Vehicle Safety Act.

Great Dane Trailers has decided that a defect which relates to motor vehicle safety exists in certain flatbed trailers built with J-hook holder brackets mounted on each side of the trailer. The brackets, used for storing the aluminum J-hook cargo restraint plates, may break and detach from the trailer along with the cargo restraint plates stored on the bracket. This failure could lead to the bracket and/or plates being run over by the trailer or other vehicle resulting in loss of control, damage or a crash.

To address and remedy this defect Great Dane Trailers will replace all J-Hook Holder Brackets with a new design bracket. You should immediately inspect the brackets installed on the listed trailer/s and then contact your nearest Great Dane Branch or Dealer service facility to arrange for replacement of all old design brackets with the new design. The repairs should take approximately one hour to perform.

If you conclude that Great Dane Trailers has not enabled you to remedy this condition without charge and/or in a reasonable time, a complaint may be submitted to the:

Administrator  
National Highway Safety Administration  
1200 New Jersey Avenue SE  
Washington, DC 20590

-or-

Call the toll free Vehicle Safety Hotline: 1-888-327-4236; (TTY: 800-424-9153 or go to <http://www.safercar.gov> )

[www.greatdanetrailers.com](http://www.greatdanetrailers.com)

602 E. Lathrop Avenue | Savannah, GA | 31415 | Office: 912.644.2100 | Fax: 912.644.2171  
P.O. Box 67 | Savannah, GA | 31402



Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

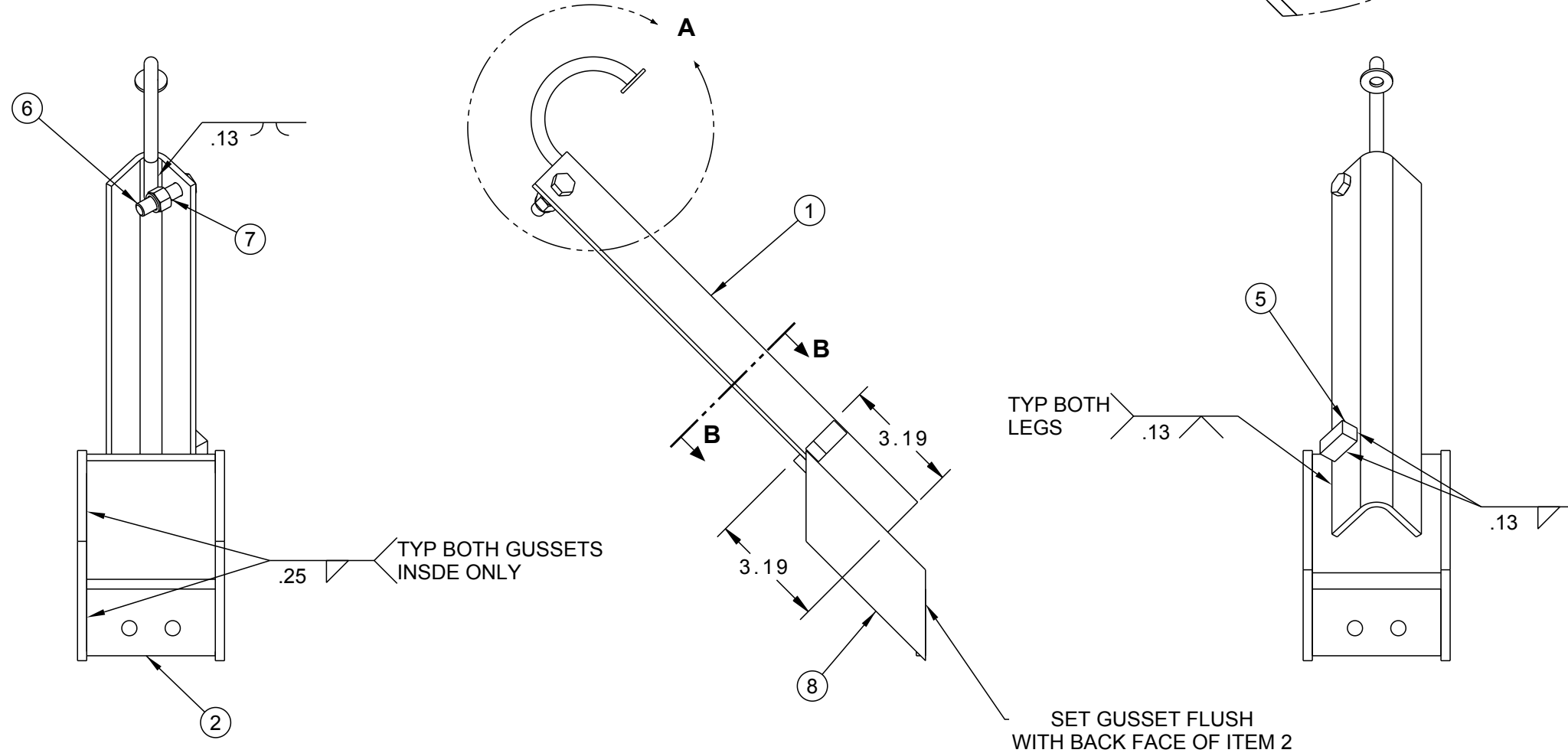
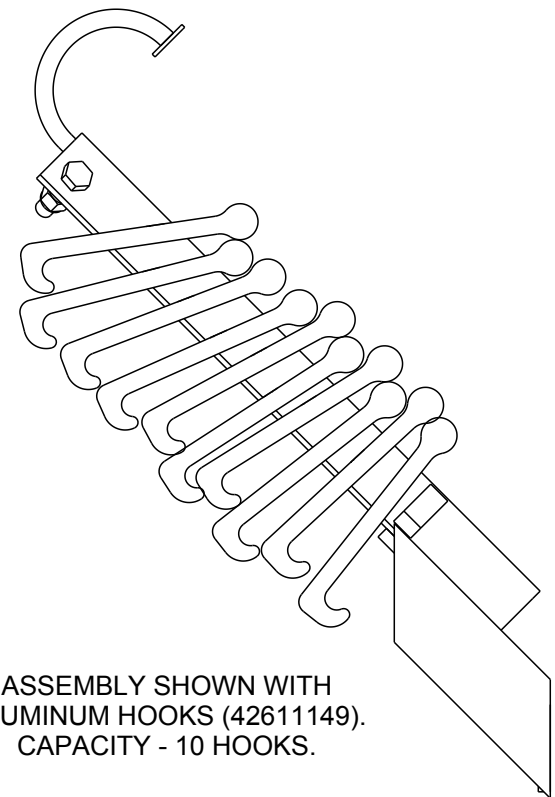
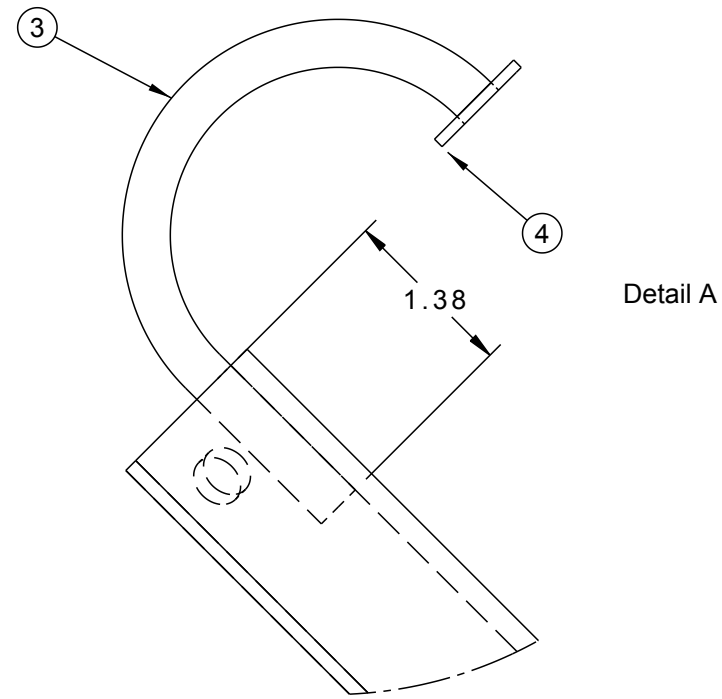
If you are no longer the owner of this vehicle, please provide us with any contact information so we may contact the new owner.

We regret any inconvenience that this situation may have caused. However, Great Dane Trailers wants to assure you that we are concerned for customer safety and your continued satisfaction with our products.

Sincerely,

Barry A. Mitchell  
Director – Customer Service/Warranty  
Great Dane Trailers

1	40106189	BRKT,ARM STL	1	EA
2	42611185	ANG,HOOK HOLDER	1	EA
3	40106191	HOOK,BAR STL	1	EA
4	42201053	WSHR,FLT .31 ZN	1	EA
5	40106501	BAR,STOP	1	EA
6	42200531	CPSCW,HH NC ZN .38-16X1.50	1	EA
7	42200925	NUT,LK NLN HH NC ZN .38-16	1	EA
8	42611184	GST,HOOK HOLDER	2	EA
ITEM	P/N	DESCRIPTION	QTY	UOM



**Great Dane Trailers**

A Division of Great Dane Limited Partnership

**REV. STATEMENT:**

CN 02-7-14

**NOTICE:** THIS DOCUMENT CONTAINS PROPRIETARY TECHNICAL DATA WHICH IS THE CONFIDENTIAL PROPERTY OF GREAT DANE. ABSENT THE EXPRESS WRITTEN PERMISSION OF GREAT DANE USE OR DISCLOSURE OF THIS DOCUMENT IS FORBIDDEN.

ALL DIMENSIONS ARE IN INCHES  
TOLERANCES TO BE  $\pm 0.050$   
UNLESS OTHERWISE NOTED.

DWN: D.McCormack 02/07/2014  
CN 02-07-14 WEIGHT

SHEET:

1 OF 1

DWG BRKT,HOLDER,AL HOOK  
TITLE: .

DWG NO: 37700015

REV: .

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