



Date

Customer
Address
Address
City, State Zip

VIN's

The purpose of this notice is to inform you that the above listed aluminum flatbed trailers produced at our Huntsville, TN plant were manufactured with tool boxes installed with aluminum brackets. Due to concerns about potential cracking or failure of these brackets we have decided to replace these brackets.

The suspect brackets will be replaced with a new style Great Dane bracket. This replacement may be performed by any Great Dane Factory Branch or Dealer authorized Warranty service facility. In order to obtain the correct brackets for your trailers specifications you should:

Contact Great Dane Customer Service at 912-644-2260 with the trailer VIN and the location where you wish to have the replacement performed.

OR

Contact the Great Dane Branch or Dealer location of your choice with the VIN information and they will arrange to have the correct brackets sent to their location for installation.

To find a Branch or Dealer authorized Warranty service facility you may visit www.greatdanetrailers.com and click on the "Locations" tab or by calling Great Dane Customer Service at (877) 369-3493.

While no tool box bracket failures have resulted in tool box disengagement, Great Dane and its component supplier are being proactive in the replacement of these brackets to give you the quality and service support to assure your continued satisfaction with our products.

We regret any inconvenience this may cause.

Sincerely,

Barry A. Mitchell
Director, Customer Service/Warranty