



Service Bulletin

File in Section: -

Bulletin No.: PI1164A

Date: September, 2014

PRELIMINARY INFORMATION

Subject: Reduced Engine Power with Service Engine Message Displayed and DTC P2263 Set

Models: 2011-2015 Chevrolet Express
2011-2015 GMC Savana
Equipped with 6.6L Duramax® Diesel Engine (RPO LGH)

This PI has been revised to add the 2015 Model Year. Please discard PI1164.

Condition/Concern

Some customers may comment on vehicle reduced engine power with a Service Engine message displayed. Upon inspection, a technician may find DTC P2263 set.

This condition may be caused by snow or ice being ingested into the air cleaner housing and accumulating in the air cleaner element, resulting in restricted airflow into the engine.

Recommendation/Instructions

Remove the air cleaner element. Refer to Air Cleaner Element Replacement in SI.

Inspect the air cleaner element for the following conditions:

- Packed snow
- Frozen ice
- A soaking wet condition that would indicate previous snow ingestion
- Excessive debris and contamination as a result of the ingestion

If any of the above conditions are observed, replace the air cleaner element. Remove any snow or ice that may have accumulated in the air intake duct and install the radiator grille cover with the part number listed below.

Note: Winter covers for vans that are equipped with the Duramax® Diesel Engine are included with vehicle orders that ship to colder states and all regions of Canada. General Motors is not responsible for costs to replace a missing, lost or misplaced cover.

Parts Information

Part Number	Description
20945968	Cover, Radiator Grille Opening

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1480198*	Clean and Install Cover to Block Snow or Ice Intrusion into the Air Cleaner Box	0.4 hr

*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.