

Aftersales Bulletin

Area **Service Information**
Subject 00 51 47 03 00 Ghost Family Air Flow Enhancement Package
Group 00 51
Reference 00 10 14
Published date 07 October 2014
Version 2
Department Service Operations / POM
Recipients All Service Managers, Aftersales Managers, Parts Managers and Service Technicians of Rolls-Royce Motor Cars Dealers



Update 7 October:

- New ordering process for replenishment of air flow enhancement stock
- Coolant quantity claimable via warranty
- Additional care point highlighted for lifetime coolant in the repair instructions

1. Situation

All Ghost and Wraith models produced from May 2014 have new engine under tray and engine bay trim parts, this enhancement is designed to further improve airflow management. These new parts can reduce engine bay temperatures associated with certain arduous driving cycles.

These enhancement parts are now released as a retrofit package for certain vehicles produced prior to May 2014 in markets with these driving conditions. Dealers should check for vehicles which are subject to the enhancement package using ISPA or S-Gate.

2. Procedure

Please [click here](#) for complete repair instructions.

3. Parts Information

Kit Part No = 51 75 2 364 790 (the list of parts included are detailed in the repair instructions)

The first delivery of launch stock of quantities agreed with your Regional Aftersales Managers was automatically distributed to you.

Additional stocks should be ordered using the following procedure:

- Replenishment stock is to be ordered in multiples of 5 kits
- Email campaign.parts@rolls-roycemotorcars.com stating your dealer number and quantity required
- RR will then place the order on your behalf and get it dispatched from a dedicated facility which is different to the standard warehouse operation.
- Please **do not** order the kit or individual parts via the standard process through EPC. Please note that stocks are held in a separate location.

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4. Warranty Information

Claims are subject to current warranty terms.

Defect Code 00 51 47 03 00

Labour Code

00 62 168

Description

Fitment Air Flow Enhancement Package

Labour

38 FRU

Part Number

07 52 0396415

Description

Engine Coolant

Maximum Quantity

30 DL

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