



This Service Information bulletin supersedes SI B65 13 13 **dated April 2013**.

NEW designates changes to this revision

SUBJECT

Headunit-High: CID Is Blank and “NO SIGNAL” Is Displayed

MODEL

NEW F01, F02 (7 Series)

NEW F06 (6 Series Gran Coupe)

NEW F07 (5 Series Gran Turismo)

NEW F10 (5 Series Sedan)

NEW F10H (ActiveHybrid 5)

NEW F12 (6 Series Convertible)

NEW F13 (6 Series Coupe)

NEW F15 (X5)

NEW F22 (2 Series Coupe)

NEW F25 (X3)

NEW F30 (3 Series Sedan)

NEW F30H (ActiveHybrid 3)

NEW F31 (3 Series Sports Wagon)

NEW F32 (4 Series Coupe)

NEW F33 (4 Series Convertible)

NEW F34 (3 Series Gran Turismo)

NEW Produced from March 2014 to August 2014

With option 609 (Navigation System Professional, HU-H)

and

Without option 6VA (CIC contribution)

SITUATION

Intermittently the Central Information Display (CID) is blank and “NO SIGNAL” is displayed on the CID.

- Fault Code B7F8C3 “no response from CID (HW error: loss of CID communication)” is stored in the HU-H

Note: If Fault Code E1C440 “Headunit Reset” is also stored in the HU-H, this Service Information is not effective! Follow relevant test plan using ISTA diagnosis.

NEW CAUSE

Software error in the HU-H

NEW CORRECTION

Do not replace parts!

1. Perform a vehicle test using the latest ISTA (Integrated Service Technical Application) diagnostic software.

Always connect a BMW approved battery charger/power supply ([SI B04 23 10](#)).

2. Program the vehicle using ISTA/P 2.53.5/3.53.5 or later.

F01/F02/F02H/F07 - New integration level: F001-14-07-505 or higher

F06/F10/F10H/F12/F13 - New integration level: F010-14-07-505 or higher

F22/F30/F30H/F31/F32/F33/F34 - New integration level: F020-14-07-505 or higher

F25/F15 - New integration level: F025-14-07-505 or higher

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

Defect Code:	65 12 59 02 00	
NEW Labor Operation:	NEW Labor Allowance:	NEW Description:
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as “Charging battery”)
And:		
61 00 730	Refer to KSD2	Programming/encoding control unit(s)

Labor operation code 00 00 006 is a Main labor operation. If you are using a Main labor code for another repair,

use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the “Search” button, and then enter the applicable flat rate labor operation in the FR code field.

NEW If a vehicle control module or component was working properly and/or had no related faults stored prior to vehicle programming and it fails to program correctly and/or requires initialization, this additional work must be claimed with separate labor operations under the defect code listed above; refer to KSD2.

NEW Repairs to address control modules and/or components with pre-existing conditions are not eligible to be claimed under the defect code listed in this bulletin.

Other Repairs

If performing other ISTA diagnostics and the related test plans results with **eligible and covered work**, claim this work with the applicable defect code and labor operations listed in KSD2.

[Copyright ©2014 BMW of North America, Inc.]