



PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.

SUBJECT

Service Action: Replace Instrument Cluster

MODEL

F30 (3 Series Sedan)

F31 (3 Series Sports Wagon)

F32 (4 Series Coupe)

F33 (4 Series Convertible)

F34 (3 Series Gran Turismo)

F36 (4 Series Gran Coupe)

SITUATION

The display in the instrument cluster is inoperative.

AFFECTED VEHICLES

This Service Action involves certain F30, F31, F32, F33, F34 and F36 models according to Vehicle Identification Number (VIN) selection.

First check if a Service Action label with a code number **710** is already attached to the A-pillar.

If a code number **710** has been punched out, the Campaign has already been performed and no further action is necessary.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

CAUSE

Hardware defect in the instrument cluster

CORRECTION

Replace the instrument cluster (RA 62 11 280, "Removing and installing/replacing instrument panel").

PROCEDURE

Preliminary work

1. Disconnect the minus pole on the battery.
2. Pull the steering column all the way out, towards the driver seat.
3. If necessary, tape off the cover to protect against damage.

Main work

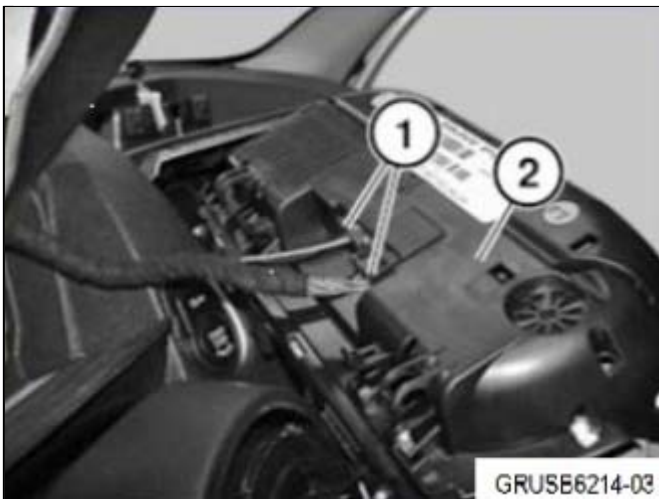
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4. In order to prevent damage, plastic adhesive tape (1) must be stuck on the left and right side of the instrument cluster.



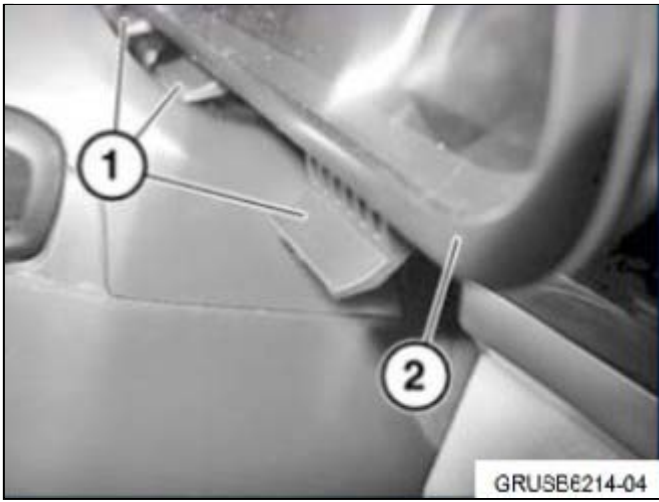
5. Release the screws (1).
6. Pull out the instrument panel in the direction of the arrow.



7. Unplug the two connectors (1) and remove the instrument cluster (2).

8. Install the new instrument cluster.

NOTE: The retaining tabs (1) of the instrument cluster (2) must be exactly seated in the dashboard mountings. Follow the instructions in the reverse order to install the instrument cluster.



9. Tighten the screws on top of the instrument cluster housing when it is in place.

Tightening torque: 1.5 Nm (+/- 0.3 Nm)

10. Reprogram the vehicle using ISTA/P 2.53.5 or 3.53.5 or later.

F3x vehicles - New integration level: F020-14-07-505 or higher

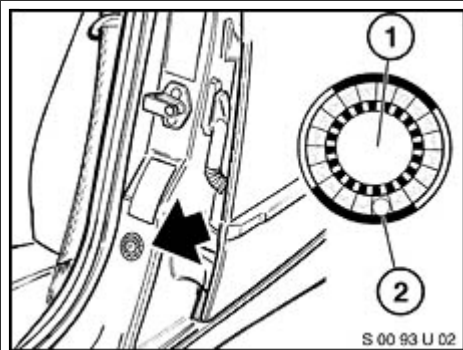
Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

PARTS INFORMATION

Part Number	Description	Quantity
62 10 9365885	Instrument cluster, Gas engines	1
or		
62 10 9365891	Instrument cluster, Diesel engines	1

LABEL INSTRUCTIONS



This Service Action has been assigned code number **710**. After the vehicle has been checked and/or corrected, obtain a label (SD 92-453) and:

- Emboss your BMW center warranty number in the middle of the label (1);
- Punch out code number **710** (2), printed on the label; and
- Affix the label to the B-pillar as shown.

If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one because a number from an underlying label could appear in the punched-out hole of the new label.

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

Defect Code:	00 62 35 01 00	
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With programming and coding the control units

Labor Operation:	Labor Allowance:	Description:
00 62 733	9 FRU (F30, F32, F36) 10 FRU (F33, F34) 11 FRU (F31)	Replace the instrument cluster; program and code the control units (includes connecting an approved battery charger/power supply and performing a vehicle test)

If a control module or component was working properly and/or had no related faults stored prior to vehicle programming and it fails to program correctly or requires initialization, this additional work must be claimed with separate labor operations under the defect code listed above; refer to KSD2.

Repairs to control modules and components with pre-existing conditions are not eligible to be claimed under the defect code listed in this bulletin.

Or:

Without programming and coding the control units

or		
00 62 732	3 FRU	All models - replace the instrument cluster only. Programming and coding is reimbursed via a different Technical Campaign or repair during the same workshop visit.

Labor operation codes 00 62 732 and 00 62 733 are Plus labor operations.

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