

Retail Operator General Manager	Sales New Motorcycles	Sales Pre-Owned Motorcycles	Business Manager (F&I)	Service	Parts & Accessories	Administration
Date: November 2014 Bulletin # 61 006 14 (043)		Source: SI 30/2014 Name: Shawn McLean Title: Service & Technical Manager Phone: 201-307-4131				



BMW Motorrad USA

Service Information Bulletin

****Technical Campaign****

Subject: Multifunction Switch, Right

Model: Multi-cylinder models with one-button operation of the emergency off / starter button (model year 2009 onward)

Details: Within the framework of quality monitoring, BMW Motorrad has ascertained that the multifunction switches fitted to the above models might be faulty. This can result in failure of certain functions or situations in which functions can no longer be cancelled.



Illustration: Multifunction switch with one-button emergency off / starter button

Vehicles affected: In order to determine if a specific vehicle is affected by this Technical Campaign, it will be necessary to verify all vehicle VINs through a DCS Vehicle History Check. Based on the response of the system, either proceed with the repair or take no further action. Please note, affected VINs may not appear until 24-72 hours after the release of this bulletin.

Production Solution: As of May 06, 2014 right multi-function switches of improved design have been installed during series production.

After-sales Solution: Before handing over a new motorcycle to its owner or when motorcycles possibly affected by this problem are next brought to the workshop, replace the right multifunction switch. See the current EPC/ETK for parts and RSD (Repair and Service Data BMW Motorrad) DVD for a description of the appropriate model / option repair item.

Warranty: The repair described in this bulletin is covered under warranty regardless of time or mileage. Reimbursement for this Technical Campaign is through normal claim entry utilizing the following information:

Warranty Processing Information:	Defect code: 00 61 35 00 00	Replacing right multifunction switch
	Labor code: 61 31 073*	Renewing complete multi-function switch on right handlebar (See RSD for FRU amount)

Part numbers: Model/option specific See ETK/EPC - Multifunction switch, Right

*Main Work 61 31 073 - this main labor operation includes all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g. visual inspection, lubrication, cleaning parts etc.) and administrative tasks.

Only one main labor operation can be claimed per repair visit. All other labor operations for any other line(s) must be claimed using plus code labor operations. Please refer to the Warranty Policy and Procedures Manual regarding add-ons, proper support, documentation, claims submission and archiving requirements as applicable.

Contact: Service and Technical Manager