



SUBJECT

Vehicle in Transport Mode Cannot Be Unlocked with Remote Control

MODEL

F56 (Cooper, Cooper S)

SITUATION

When the vehicle is in transport mode, intermittently it cannot be unlocked via the remote control key.

CAUSE

When the vehicle is in transport mode, to reduce power consumption, the software is designed to disable the outside antenna receiver from waking up the vehicle.

PROCEDURE

Replacement of parts will not resolve this issue.

- The vehicle must be woken up by using the rear tailgate switch while the vehicle is in transport mode. The rear tailgate will pop out but will not completely open.
- The vehicle can then be unlocked with the remote key.
- After deleting transport mode, check that all the doors, tailgate, and fuel filler flap are unlocked. (Push the unlock button on the remote again.)
- Lock the vehicle with the remote key.
- Let the vehicle enter sleep mode to verify the correct locking function.

WARRANTY INFORMATION

Not applicable.

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