



This Service Information bulletin supersedes SI B65 16 14 **dated July 2014.**

NEW designates changes to this revision

SUBJECT

Central Information Display Intermittently Dimming or Flashing Off/On

MODEL

F01 (7 Series)

F02 (7 Series Long Wheelbase)

F02H (7 Series ActiveHybrid)

F06 (6 Series Gran Coupe)

F07 (5 Series Gran Turismo)

F10 (5 Series)

F10H (5 Series ActiveHybrid)

F12 (6 Series Coupe)

F13 (6 Series Convertible)

F15 (X5)

F22 (2 Series Coupe)

F25 (X3)

F30 (3 Series Sedan)

F30H (3 Series ActiveHybrid)

F31 (3 Series Sports Wagon)

F32 (4 Series Coupe)

F33 (4 Series Convertible)

F34 (3 Series Gran Turismo)

Produced from February 2013 to June 2014

With option 609 (Navigation System Professional, HU-H)

and

Without option 6VA (CIC contribution)

SITUATION

Intermittently the Central Information Display (CID) dims and/or flashes off/on.

CAUSE



There are two possible root causes for this issue.

Cause 1:

Voltage supply error from the Headunit-high (HU-H) to the Central Information Display (CID) when the display brightness is set to 60% or higher

Cause 2:

Calibration data for dimming the Central Information Display (CID) at high temperatures or bright sunlight is set incorrectly internally in the CID

			
Part No.	6550-9289008 02	CMI No.	990001630
Serial No.	15 08 13 560		


Affected Central Information Displays were manufactured from 02/01/2013 to 06/09/2014. The manufacturing date is included in the serial number printed on the parts label on the CID.
IMPORTANT: The manufacturing date is written in the following way: dd mm yy
 Example: The manufacturing date of August 15, 2013 is printed on the label in the following way: 15 08 13

CORRECTION

Perform a vehicle test using the latest ISTA (Integrated Service Technical Application) diagnostic software.

Always connect a BMW approved battery charger/power supply ([SI B04 23 10](#)).

1. With the ignition turned on, check the brightness setting of the Central Information Display.

	<ol style="list-style-type: none"> 2. In the Main Menu, select Settings > Control display. 3. When the display brightness is set to 60% or higher, reduce the brightness setting to 50% or below.
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4. Retest the function of the CID.
5. When the CID **no longer dims** and/or flashes off/on, replace the HU-H head unit. Proceed with the procedure as described for Cause 1.
6. If the CID **still** dims and/or flashes off/on, replace the CID. Proceed with the procedure as described for Cause 2.

PROCEDURE

Cause 1:

1. Replace the HU-H head unit.
2. Reprogram the vehicle using ISTA/P 2.53.3 or later, or ISTA/P 3.53.3 or later.

F01/F02/F02H/F07 - New integration level: F001-14-07-503 or higher

F10/F10H/F12/F13/F15 - New integration level: F010-14-07-503 or higher

F30/F30H/F31/F32/F34 - New integration level: F020-14-07-504 or higher

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

Or

Cause 2:

1. Replace the Central Information Display.
2. Reprogram the vehicle using ISTA/P 2.53.3 or later, or ISTA/P 3.53.3 or later.

F01/F02/F02H/F07 - New integration level: F001-14-07-503 or higher

F10/F10H/F12/F13 - New integration level: F010-14-07-503 or higher

F30H - New integration level: F020-14-07-503 or higher

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

PARTS INFORMATION

Cause 1:

Part Number	Description	Quantity
Refer to the EPC,	Head Unit, High	1
VIN-specific		

Or

Cause 2:

Part Number	Description	Quantity
Refer to the EPC,	Central Information Display	1
VIN-specific		

NEW WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

Defect Code:	65 12 59 02 00	Cause 1 Repairs
	or	
	65 52 00 18 00	Cause 2 Repairs
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
and		
61 21 528	Refer to KSD2	Connect an approved battery charge/power supply (indicated in KSD2 as “Charging battery”)
and		
65 50 050	1 FRU	Checking function of Central Information Display (Work time)

Labor operation code 00 00 006 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Even though work time labor operation code 65 50 050 ends in “050,” it is not considered a Main labor operation. Also, since the “work time” FRU allowance to be claimed is specified, a separate punch time is not required.

And performing the repair for:

Cause 1:

Labor Operation:	Labor Allowance:	Description:
65 12 816	Refer to KSD2	Replace HU-H

Or performing the repair for:

Cause 2:

Labor Operation:	Labor Allowance:	Description:

65 50 558

Refer to KSD2

Replacing Central Information Display

And:

Labor Operation:	Labor Allowance:	Description:
61 00 730	Refer to KSD2	Programming/encoding control unit(s)

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the "Search" button, and then enter the applicable flat rate labor operation in the FR code field.

If a control module or component was working properly and/or had no related faults stored prior to vehicle programming and it fails to program correctly or requires initialization, this additional work must be claimed with separate labor operations under the defect code listed above; refer to KSD2.

Repairs to control modules and components with pre-existing conditions are not eligible to be claimed under the defect codes listed in this bulletin.

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