



This Service Information Bulletin supersedes SI 65 05 11 **dated May 2011**.

NEW designates changes to this revision

SUBJECT

CCC - "Presets" List in Satellite Radio Mode Is Erased

MODEL

E60, E61 (5 Series) produced from SOP to 2/2009

E63, E64 (6 Series) produced from SOP to 5/2009

E70 (X5) produced from SOP to 9/2009

E71 (X6) produced from SOP to 9/2009

E82, E88 (1 Series) produced from SOP to 8/2008

E90, E91, E92, E93 (3 Series) produced from SOP to 8/2008

All vehicles equipped with option 609 (Navigation System Professional, CCC) and option 655 (Satellite Radio)

SITUATION

Previously assigned radio channels to the satellite radio "Presets" list have been erased and radio channels selected from the list "All channels" menu cannot be stored in the "Presets" list.

The problem occurred after the recently implemented Sirius/XM channel lineup change.

CAUSE

The data handling between the satellite radio receiver (SDARS-Exbox) and the Car Communication Computer (CCC head unit) has been corrupted.

CORRECTION

DO NOT REPLACE PARTS!

Follow the procedure provided.

NOTE:

- The customer must provide **all** the assigned remote control keys for the vehicle before the procedure is carried out.
- **NEW** Find out from the customer what stations he/she wants assigned in his/her "Preset" list (01 through 12).

For additional details on available SIRIUS/XM satellite radio packages and the channel lineup please log on to the SIRIUS/XM website: www.siriusxm.com/channellineup

NEW PROCEDURE

Refer to Attachment A; this procedure only applies to vehicles that experience the issue described in the "Situation" section of this Service Information bulletin.

NEW WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

Defect Code:	65 12 49 42 00	SDARS/SIRIUS reception (satellite tuner), misfires/malfunction
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E60, E61, E63 and E64

Labor Operation:	Labor Allowance:	Description:
61 00 050	Refer to KSD2	Changing settings in car/key memory, up to 5 settings
And:		
65 99 000	2 FRU	Work time for accessing the fuse box, to remove and reinstall the fuse that powers the SDARS receiver

Labor operation code 61 00 050 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 61 00 550 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the “Search” button, and then enter the applicable flat rate labor operation in the FR code field.

E70, E71, E82, E88, E90, E91 and E93

Labor Operation:	Labor Allowance:	Description:
65 99 000	7 FRU	Work time - changing settings in car/key memory, up to 5 settings and for accessing the fuse box to remove and reinstall the fuse that powers the SDARS receiver (Main work)
Or:		
65 99 000	5 FRU	Work time - changing settings in car/key memory, up to 5 settings and for accessing the fuse box to remove and reinstall the fuse that powers the SDARS receiver (Plus work – Vehicle already in the workshop)

Even though work time labor operation code 65 99 000 ends in “000,” it is not considered a Main labor operation. Also, since the “work time” FRU allowances to be claimed are specified, a separate punch time is not required.

ATTACHMENTS

View PDF attachment [B650511 Attachment A](#).