



This Service Information bulletin supersedes SI B62 03 14 **dated August 2014.**

NEW designates changes to this revision

SUBJECT

Head-Up Display: Height Adjustment Not Stored

MODEL

F15 (X5)

Produced to July 2014

With option 610 (Head-Up Display)

SITUATION

The height adjustment for the Head-up Display is not permanently stored in Personal Profiles for the remote control key used. When using a different remote control key, the height adjustment resets to the default value.

NEW CAUSE

Software error in the instrument cluster

CORRECTION

Do not replace parts!

1. Perform a vehicle test using the latest ISTA (Integrated Service Technical Application) diagnostic software.

Always connect a BMW approved battery charger/power supply ([SI B04 23 10](#)).

2. Reprogram the vehicle using ISTA/P 2.53.2/3.53.3 or later.

F15 - New integration level: F025-14-07-503 or higher

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty or the BMW Certified Pre-Owned Program.

Defect Code:	62 30 05 02 00	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults)
And, if necessary, also		
		Connect an approved battery

61 21 528	Refer to KSD2	charger/power supply (indicated in KSD2 as “Charging battery”)
and		
61 00 730	Refer to KSD2	Programming/encoding control unit(s)

Labor operation code 00 00 006 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the “Search” button, and then enter the applicable flat rate labor operation in the FR code field.

NEW If a control module or component was working properly and/or had no related faults stored prior to vehicle programming, and it fails to program correctly or requires initialization, this additional work must be claimed with separate labor operations under the defect code listed above; refer to KSD2.

NEW Repairs to control modules and components with pre-existing conditions are not eligible to be claimed under the defect code listed in this bulletin.

Other Repairs

If performing other ISTA diagnostics and the related test plans results with **eligible and covered work**, claim this work with the applicable defect code and labor operations listed in KSD2.

[Copyright ©2014 BMW of North America, Inc.]