

August 2014 Technical Service

#### SUBJECT Wind Noises

# MODEL

F15 (X5)

Produced from June 30, 2013

# SITUATION

The customer complains of wind noises from the exterior windows, exterior mirrors and/or A, B or C pillars.

# CAUSE

Seal fitment mainly on the exterior mirrors, doors and window seals

# CORRECTION

Various repair procedures are explained in the procedure below.

#### PROCEDURE

Ask the customer a few basic questions to find out where the wind noises are coming from:

- Exterior mirror?
- Door window in the upper rear corner?
- A, B or C pillars?
- At what road speed does the noise occur?

First check for obvious visual issues such as gaps in the doors, pillar trims, window and mirror seals.

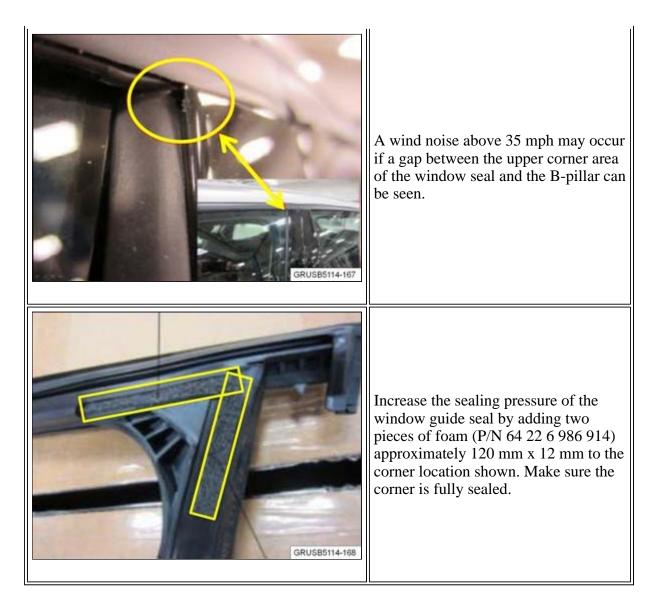
There are several possible causes:

Exterior mirrors and the triangle seal protruding (B51 03 14); the SIB was released in January 2014.

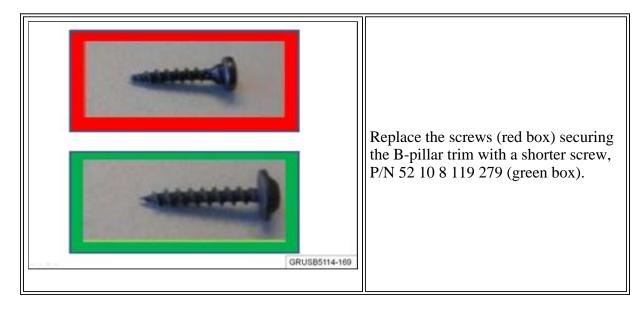
- A. Door window wind noise above 35 mph at the top corner near the B-pillar
- B. B-pillar trim mounting screw
- C. Driver's door outside handle cover
- D. Passenger's and rear door handles

Note: Using masking tape to mask off areas of concern can be very helpful in determining the source of the wind noise.

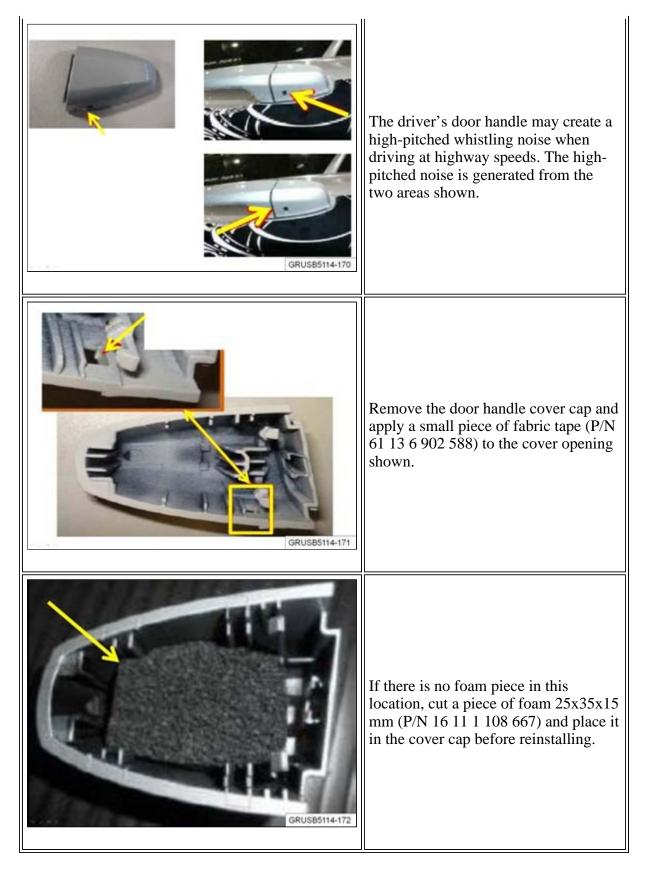
#### Procedure A



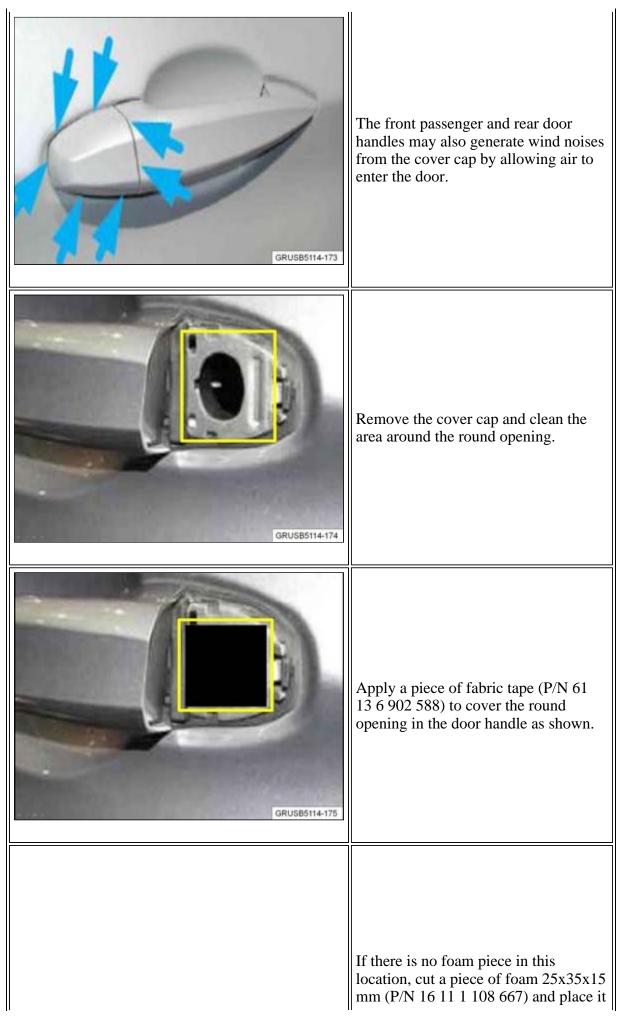
# Procedure B

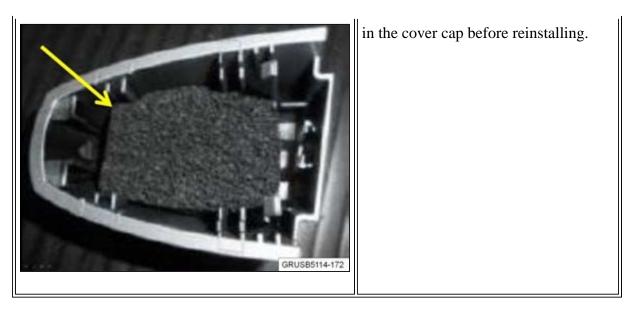


# Procedure C



Procedure D





#### **PARTS INFORMATION**

Part Number	Description	Quantity
52 10 8 119 279	Screws	As needed
Bulk Parts		
64 22 6 986 914	Sealing tape	As needed
61 13 6 902 588	Fabric tape (19mm)	As needed
16 11 1 108 667	Foam (base - 220mm)	As needed

#### WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

Defect Code: 51 33 09 39 00	Procedure A
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# **Repairing One Side**

Labor Operation:	Labor Allowance:	Description:
51 99 000	4 FRU	Work time to complete Procedure A: Install two foam seals to one window guide seal (Main work)
Or		
51 99 000	2 FRU	Work time to complete Procedure A: Install two foam seals to one window guide seal (Plus work – Vehicle already in the workshop)

# **Repairing Both Sides**

Labor Operation:	Labor Allowance:	Description:
		Work time to complete Procedure A:

51 99 000	6 FRU	Install two foam seals to both window guide seals (Main work)
Or		
51 99 000	4 FRU	Work time to complete Procedure A: Install two foam seals to both window guide seals (Plus work – Vehicle already in the workshop)

And/or

Defect Code: 51 33 22 39 00	Procedure B
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# **Repairing Both Sides**

Labor Operation:	Labor Allowance:	Description:
51 99 000	3 FRU	Work time to complete Procedure B: Replace both B-pillar screws (Main work)
Or		
51 99 000	1 FRU	Work time to complete Procedure B: Replace both B-pillar screws (Plus work – Vehicle already in the workshop)

And/or

Defect Code:	51 21 05 39 00	Procedure C
Labor Operation:	Labor Allowance:	Description:
51 99 000	4 FRU	Work time to complete Procedure C: Install fabric tape and foam seal to driver's door handle cap (Main work)
Or		
51 99 000	2 FRU	Work time to complete Procedure C: Install fabric tape and foam seal to driver's door handle cap (Plus work – Vehicle already in the workshop)

And/or

Defect Code:	51 21 05 39 00	Procedure D only
		Or
	51 22 05 39 00	Procedure D performed with

		Procedure C
Labor Operation:	Labor Allowance:	Description:
51 99 000	5 FRU	Work time to complete Procedure D: Install fabric tape foam seal to the passenger's side and both rear door handles (Main work)
Or		
51 99 000	3 FRU	Work time to complete Procedure D: Install fabric tape foam seal to the passenger's side and both rear door handles (Plus work – Vehicle already in the workshop or with performing procedure C)

# And, as applicable

# **Sublet – Bulk Materials**

I Nublet Code /I	See sublet reimbursement	Reimbursement for the repair-related bulk materials (Please do not use BMW part numbers for claim submission)
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Sublet reimbursement calculation for claiming the used quantities of repair-related bulk materials (BMW part numbers) is at dealer net plus handling.

Enter this material cost in sublet and itemize the amount in the claim comment section.

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